

# Your Experience of Service National Best Endeavours Data Set 2019–

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# Your Experience of Service National Best Endeavours Data Set 2019–

Seq No.	Metadata item	METEOR identifier	Data Type [Length]	Value & Meaning
1	<a href="#">Felt welcome</a>	633655	Number [1]	1 Never 2 Rarely 3 Sometimes 4 Usually 5 Always 7 Not applicable 9 Not stated/inadequately described
2	<a href="#">Respect shown for how feeling</a>	633664	Number [1]	1 Never 2 Rarely 3 Sometimes 4 Usually 5 Always 7 Not applicable 9 Not stated/inadequately described
3	<a href="#">Felt safe</a>	634697	Number [1]	1 Never 2 Rarely 3 Sometimes 4 Usually 5 Always 7 Not applicable 9 Not stated/inadequately described
4	<a href="#">Privacy was respected</a>	634717	Number [1]	1 Never 2 Rarely 3 Sometimes 4 Usually 5 Always 7 Not applicable 9 Not stated/inadequately described
5	<a href="#">Staff showed hopefulness for future</a>	634784	Number [1]	1 Never 2 Rarely 3 Sometimes 4 Usually 5 Always 7 Not applicable 9 Not stated/inadequately described

Seq No.	Metadata item	METEOR identifier	Data Type [Length]	Value & Meaning
6	<a href="#">Individuality and values were respected</a>	634802	Number [1]	1 Never 2 Rarely 3 Sometimes 4 Usually 5 Always 7 Not applicable 9 Not stated/inadequately described
7	<a href="#">Staff effort to be available when wanted</a>	634812	Number [1]	1 Never 2 Rarely 3 Sometimes 4 Usually 5 Always 7 Not applicable 9 Not stated/inadequately described
8	<a href="#">Access to treating doctor or psychiatrist</a>	634833	Number [1]	1 Never 2 Rarely 3 Sometimes 4 Usually 5 Always 7 Not applicable 9 Not stated/inadequately described
9	<a href="#">Fair treatment if a complaint was made</a>	634843	Number [1]	1 Never 2 Rarely 3 Sometimes 4 Usually 5 Always 7 Not applicable 9 Not stated/inadequately described
10	<a href="#">Opinions about involvement of family or friends in care respected</a>	634859	Number [1]	1 Never 2 Rarely 3 Sometimes 4 Usually 5 Always 7 Not applicable 9 Not stated/inadequately described

Seq No.	Metadata item	METEOR identifier	Data Type [Length]	Value & Meaning
11	<a href="#">Facilities and environment met needs</a>	634867	Number [1]	1 Never 2 Rarely 3 Sometimes 4 Usually 5 Always 7 Not applicable 9 Not stated/inadequately described
12	<a href="#">Listened to in all aspects of care and treatment</a>	634877	Number [1]	1 Never 2 Rarely 3 Sometimes 4 Usually 5 Always 7 Not applicable 9 Not stated/inadequately described
13	<a href="#">Staff teamwork in care and treatment</a>	634887	Number [1]	1 Never 2 Rarely 3 Sometimes 4 Usually 5 Always 7 Not applicable 9 Not stated/inadequately described
14	<a href="#">Staff discussed effects of medication and treatments</a>	634894	Number [1]	1 Never 2 Rarely 3 Sometimes 4 Usually 5 Always 7 Not applicable 9 Not stated/inadequately described
15	<a href="#">Opportunity to discuss progress with staff</a>	634902	Number [1]	1 Never 2 Rarely 3 Sometimes 4 Usually 5 Always 7 Not applicable 9 Not stated/inadequately described

Seq No.	Metadata item	METEOR identifier	Data Type [Length]	Value & Meaning
16	<a href="#">Activities that suited</a>	634908	Number [1]	1 Never 2 Rarely 3 Sometimes 4 Usually 5 Always 7 Not applicable 9 Not stated/inadequately described
17	<a href="#">Family and carers given opportunity for involvement</a>	634799	Number [1]	1 Never 2 Rarely 3 Sometimes 4 Usually 5 Always 7 Not applicable 9 Not stated/inadequately described
18	<a href="#">Information given about service</a>	634926	Number [1]	1 Poor 2 Fair 3 Good 4 Very good 5 Excellent 7 Not applicable 9 Not stated/inadequately described
19	<a href="#">Explanation of rights and responsibilities</a>	634934	Number [1]	1 Poor 2 Fair 3 Good 4 Very good 5 Excellent 7 Not applicable 9 Not stated/inadequately described
20	<a href="#">Access to peer support</a>	634941	Number [1]	1 Poor 2 Fair 3 Good 4 Very good 5 Excellent 7 Not applicable 9 Not stated/inadequately described

Seq No.	Metadata item	METEOR identifier	Data Type [Length]	Value & Meaning
21	<a href="#">Needs considered in development of a care plan</a>	634960	Number [1]	1 Poor 2 Fair 3 Good 4 Very good 5 Excellent 7 Not applicable 9 Not stated/inadequately described
22	<a href="#">Convenience of location</a>	634967	Number [1]	1 Poor 2 Fair 3 Good 4 Very good 5 Excellent 7 Not applicable 9 Not stated/inadequately described
23	<a href="#">Effect on hopefulness for future</a>	635005	Number [1]	1 Poor 2 Fair 3 Good 4 Very good 5 Excellent 7 Not applicable 9 Not stated/inadequately described
24	<a href="#">Effect of service on ability to manage day to day life</a>	634997	Number [1]	1 Poor 2 Fair 3 Good 4 Very good 5 Excellent 7 Not applicable 9 Not stated/inadequately described
25	<a href="#">Effect of service on overall well-being</a>	634990	Number [1]	1 Poor 2 Fair 3 Good 4 Very good 5 Excellent 7 Not applicable 9 Not stated/inadequately described

Seq No.	Metadata item	METEOR identifier	Data Type [Length]	Value & Meaning
26	<a href="#">Overall experience of care</a>	634981	Number [1]	1 Poor 2 Fair 3 Good 4 Very good 5 Excellent 7 Not applicable 9 Not stated/inadequately described
-	<a href="#">Australian State/Territory identifier (establishment)</a>	269941	Number [1]	1 New South Wales 2 Victoria 3 Queensland 4 South Australia 5 Western Australia 6 Tasmania 7 Northern Territory 8 Australian Capital Territory 9 Other territories (Cocos (Keeling) Islands, Christmas Island and Jervis Bay Territory)
-	<a href="#">Region code</a>	269940	String [2]	X[X] A combination of alphanumeric characters that identify an entity.
-	<a href="#">Region name</a>	407187	String [60]	XXX[X(57)] A combination of alphanumeric characters.
-	<a href="#">Service unit cluster identifier</a>	404858	String [5]	XXXXX A combination of numeric and/or alphabetic characters that identify an entity.
-	<a href="#">Service unit cluster name</a>	409209	String [100]	XXX[X(97)] A combination of alphanumeric characters.
-	<a href="#">Hospital identifier</a>	404239	String [5]	XXXXX A combination of numeric and/or alphabetic characters that identify an entity.
-	<a href="#">Hospital name</a>	407430	String [100]	XXX[X(97)] A combination of alphanumeric characters.
-	<a href="#">Age range</a>	635111	Number [1]	1 Under 18 years 2 18 to 24 years 3 25 to 34 years 4 35 to 44 years 5 45 to 54 years 6 55 to 64 years 7 65 years and over 9 Not stated/inadequately described



Seq No.	Metadata item	METEOR identifier	Data Type [Length]	Value & Meaning
-	<a href="#">Gender</a>	635994	String [1]	1 Male 2 Female 3 Other 9 Not stated/inadequately described
-	<a href="#">Person who helped complete survey</a>	654390	Number [1]	1 No helper 2 Family or friend 3 Language or cultural interpreter 4 Consumer worker or peer worker 5 Another staff member from the service 6 Someone else 9 Not stated/inadequately described
-	<a href="#">Help completing survey</a>	635218	Number [1]	1 Yes 2 No 3 Unknown 9 Not stated/inadequately described
-	<a href="#">Indigenous status</a>	602543	Number [1]	1 Aboriginal but not Torres Strait Islander origin 2 Torres Strait Islander but not Aboriginal origin 3 Both Aboriginal and Torres Strait Islander origin 4 Neither Aboriginal nor Torres Strait Islander origin 9 Not stated/inadequately described
-	<a href="#">Involuntary treatment indicator</a>	635145	Number [1]	1 Yes 2 No 3 Unknown 9 Not stated/inadequately described
-	<a href="#">Main language other than English spoken at home</a>	659402	Number [4]	N[NNN] The Australian Standard Classification of Languages (ASCL) code set representing languages.
-	<a href="#">Mode of statistical survey completion</a>	521297	Number [2]	1 Paper and pencil interviewing (PAPI) 2 Computer assisted personal interviewing (CAPI) 3 Paper forms 4 Computerised self-administered questionnaire (CSAQ) 5 Computer assisted telephone interviewing (CATI) 6 Telephone paper and pencil interviewing (PAPI) 7 Interactive voice response (IVR) 88 Other

Seq No.	Metadata item	METEOR identifier	Data Type [Length]	Value & Meaning
-	<a href="#">Period of time care received</a>	635122	Number	1 Less than 1 day 2 1 day to 2 weeks 3 3 to 4 weeks 4 1 to 3 months 5 4 to 6 months 6 More than 6 months 9 Not stated/inadequately described
-	<a href="#">Organisation identifier</a>	404186	String [4]	XXXX A combination of numeric and/or alphabetic characters that identify an entity.
-	<a href="#">Specialised mental health service delivery setting</a>	493347	Number [1]	1 Admitted patient care setting 2 Residential care setting 3 Ambulatory care setting 4 Organisational overhead setting
-	<a href="#">Specialised mental health service program type</a>	288889	Number [1]	1 Acute care 2 Other
-	<a href="#">Admitted patient service unit identifier</a>	404390	String [6]	XXXXXX A combination of numeric and/or alphabetic characters that identify a service unit.
-	<a href="#">Admitted patient service unit name</a>	407462	String [100]	XXX[X(97)] A combination of alphanumeric characters.
-	<a href="#">Ambulatory service unit identifier</a>	708804	String [6]	XXXXXX A combination of numeric and/or alphabetic characters that identify a service unit.
-	<a href="#">Ambulatory service unit name</a>	708798	String [100]	XXX[X(97)] A combination of alphanumeric characters.
-	<a href="#">Residential service unit identifier</a>	404837	String [6]	XXXXXX A combination of numeric and/or alphabetic characters that identify a service unit.
-	<a href="#">Residential service unit name</a>	407496	String [100]	XXX[X(97)] A combination of alphanumeric characters.
-	<a href="#">Specialised mental health service target population</a>	682403	Number [1]	1 Child and adolescent 2 Older person 3 Forensic 4 General 5 Youth 7 Not applicable 9 Not stated/inadequately described

Seq No.	Metadata item	METEOR identifier	Data Type [Length]	Value & Meaning
-	<a href="#">Survey—language, code (ASCL 2016) N[NNN]</a>	740012	Number [4]	N[NNN] The Australian Standard Classification of Languages (ASCL) code set representing languages.
-	<a href="#">Survey sample population</a>	637106	Number [1]	1 Entire population 2 Randomly selected population sub-set 3 Specifically selected population sub-set 9 Not stated/inadequately described
-	<a href="#">Type of enumeration period</a>	637156	Number [1]	1 Snapshot 2 Ongoing 9 Not stated/inadequately described