

# Non-admitted patient service event—service delivery mode, code N

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# Non-admitted patient service event—service delivery mode, code N

## Identifying and definitional attributes

<b>Metadata item type:</b>	Data Element
<b>Short name:</b>	Non-admitted patient service delivery mode
<b>Synonymous names:</b>	Service mode
<b>METEOR identifier:</b>	732562
<b>Registration status:</b>	<a href="#">HealthI</a> , Standard 05/02/2021
<b>Definition:</b>	The method of communication between a non-admitted patient and a healthcare provider during a service event, as represented by a code.
<b>Data Element Concept:</b>	<a href="#">Non-admitted patient service event—service delivery mode</a>
<b>Value Domain:</b>	<a href="#">Service delivery mode code N</a>

## Value domain attributes

## Representational attributes

<b>Representation class:</b>	Code
<b>Data type:</b>	Number
<b>Format:</b>	N
<b>Maximum character length:</b>	1

	Value	Meaning
<b>Permissible values:</b>	1	In person
	2	Telephone
	3	Videoconference
	4	Electronic mail / messaging
	5	Postal/courier service
	6	Patient self-administered
	7	Non-client event
	8	Other

## Collection and usage attributes

**Guide for use:****CODE 1 In person**

The healthcare provider delivers the service in the physical presence of the patient (i.e., in the same room). Codes 1 and 3 provide a measure of 'face-to-face' service delivery.

**CODE 2 Telephone**

The healthcare provider delivers the service using a telephone. This includes teleconference.

**CODE 3 Videoconference**

The healthcare provider delivers the service using a video conferencing platform. Codes 1 and 3 provide a measure of 'face-to-face' service delivery.

**CODE 4 Electronic mail / messaging**

The healthcare provider delivers the service via electronic mail, or other electronic messaging services, including instant messaging.

**CODE 5 Postal/courier service**

The healthcare provider delivers the service via postal (including courier) services.

**CODE 6 Patient self-administered**

The health service was delivered via a means that does not involve direct interaction with a healthcare provider (however is under the care/review of the healthcare provider) such as home based procedures and remote home based diagnostic monitoring (telemonitoring) that the patient self-administers without assistance from a healthcare provider.

**CODE 7 Non-client event**

This category covers services where the patient did not participate in the service such as multidisciplinary case conference.

**CODE 8 Other**

The health service involved a direct interaction with a health provider via a means not covered by any other category.

## Source and reference attributes

**Submitting organisation:** Independent Hospital Pricing Authority

## Data element attributes

## Collection and usage attributes

**Collection methods:** The mode is from the point of view of the patient in relation to the healthcare provider who records the service event in the patient's medical record.

## Source and reference attributes

**Submitting organisation:** Independent Hospital Pricing Authority

## Relational attributes

**Related metadata references:** Supersedes [Non-admitted patient service event—service delivery mode, code N Health](#), Superseded 05/02/2021

See also [Appointment—service delivery mode, code AAA WA Health](#), Standard 24/04/2015

Implementation in Data Set Specifications: [Non-admitted patient NBEDS 2021–22](#)  
[Health!](#), Superseded 20/10/2021  
**Implementation start date:** 01/07/2021  
**Implementation end date:** 30/06/2022

[Non-admitted patient NBEDS 2022–23](#)  
[Health!](#), Standard 20/10/2021  
**Implementation start date:** 01/07/2022  
**Implementation end date:** 30/06/2023