

Non-admitted patient service event—service delivery mode, code N

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Non-admitted patient service event—service delivery mode, code N

Identifying and definitional attributes

Metadata item type:	Data Element
Short name:	Non-admitted patient service delivery mode
Synonymous names:	Service mode
METEOR identifier:	732562
Registration status:	HealthI , Standard 05/02/2021
Definition:	The method of communication between a non-admitted patient and a healthcare provider during a service event, as represented by a code.
Data Element Concept:	Non-admitted patient service event—service delivery mode
Value Domain:	Service delivery mode code N

Value domain attributes

Representational attributes

Representation class:	Code
Data type:	Number
Format:	N
Maximum character length:	1

	Value	Meaning
Permissible values:	1	In person
	2	Telephone
	3	Videoconference
	4	Electronic mail / messaging
	5	Postal/courier service
	6	Patient self-administered
	7	Non-client event
	8	Other

Collection and usage attributes

Guide for use:**CODE 1 In person**

The healthcare provider delivers the service in the physical presence of the patient (i.e., in the same room). Codes 1 and 3 provide a measure of 'face-to-face' service delivery.

CODE 2 Telephone

The healthcare provider delivers the service using a telephone. This includes teleconference.

CODE 3 Videoconference

The healthcare provider delivers the service using a video conferencing platform. Codes 1 and 3 provide a measure of 'face-to-face' service delivery.

CODE 4 Electronic mail / messaging

The healthcare provider delivers the service via electronic mail, or other electronic messaging services, including instant messaging.

CODE 5 Postal/courier service

The healthcare provider delivers the service via postal (including courier) services.

CODE 6 Patient self-administered

The health service was delivered via a means that does not involve direct interaction with a healthcare provider (however is under the care/review of the healthcare provider) such as home based procedures and remote home based diagnostic monitoring (telemonitoring) that the patient self-administers without assistance from a healthcare provider.

CODE 7 Non-client event

This category covers services where the patient did not participate in the service such as multidisciplinary case conference.

CODE 8 Other

The health service involved a direct interaction with a health provider via a means not covered by any other category.

Source and reference attributes

Submitting organisation: Independent Hospital Pricing Authority

Data element attributes

Collection and usage attributes

Collection methods: The mode is from the point of view of the patient in relation to the healthcare provider who records the service event in the patient's medical record.

Source and reference attributes

Submitting organisation: Independent Hospital Pricing Authority

Relational attributes

Related metadata references: Supersedes [Non-admitted patient service event—service delivery mode, code N Health!](#), Superseded 05/02/2021

See also [Appointment—service delivery mode, code AAA WA Health](#), Standard 24/04/2015

Implementation in Data Set Specifications: [Non-admitted patient NBEDS 2021–22](#)
[Health!](#), Superseded 20/10/2021
Implementation start date: 01/07/2021
Implementation end date: 30/06/2022

[Non-admitted patient NBEDS 2022–23](#)
[Health!](#), Standard 20/10/2021
Implementation start date: 01/07/2022
Implementation end date: 30/06/2023