Regular client (PHN)

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# Regular client (PHN)

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| Identifying and definitional attributes | |
| Metadata item type: | Glossary Item |
| METEOR identifier: | 729962 |
| Registration status: | [Health!](https://meteor-uat.aihw.gov.au/RegistrationAuthority/14), Recorded 05/01/2021 |
| Definition: | For the Australian Government's Practice Incentives Program (PIP) Quality Improvement (QI) Incentive program, a regular client is defined as a client (patient) who has visited a particular primary health care provider three or more times in the last two years. This includes clients who have had more than one visit with a provider in a day, or who have seen multiple providers in a practice in a day. Visits should only be considered as such if they are eligible for an MBS rebate. Non-clinical events, such as administration and patient notification activities, should not be counted as visits for the purposes of this rule. Deceased patients are to be excluded. |
| Context: | Primary health care. |

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| Source and reference attributes | |
| Submitting organisation: | Australian Institute of Health and Welfare. |
| Origin: | DoH (Department of Health) 2020. PIP QI improvement measures : technical specifications. V. 1.1. Department of Health, Canberra. Viewed 22 June 2020 <[https://www1.health.gov.au/internet/main/publishing.nsf/Content/ 46506AF50A4824B6CA25848600113FFF/$File/PIP-QI-Technical-Specifications.pdf](https://www1.health.gov.au/internet/main/publishing.nsf/Content/46506AF50A4824B6CA25848600113FFF/$File/PIP-QI-Technical-Specifications.pdf)> |
| Relational attributes | |
| Metadata items which use this glossary item: | [Practice incentives program eligible data set NBEDS 2020–21](https://meteor-uat.aihw.gov.au/content/728927)  [Health!](https://meteor-uat.aihw.gov.au/RegistrationAuthority/14), Recorded 05/01/2021  [Primary Health Network all regular clients cluster](https://meteor-uat.aihw.gov.au/content/730249)  [Health!](https://meteor-uat.aihw.gov.au/RegistrationAuthority/14), Recorded 05/01/2021  [Primary Health Network female regular clients cluster](https://meteor-uat.aihw.gov.au/content/730438)  [Health!](https://meteor-uat.aihw.gov.au/RegistrationAuthority/14), Recorded 05/01/2021  [Primary Health Network female regular clients with a cervical screening recorded cluster](https://meteor-uat.aihw.gov.au/content/730348)  [Health!](https://meteor-uat.aihw.gov.au/RegistrationAuthority/14), Recorded 05/01/2021  [Primary Health Network regular clients immunised against influenza cluster](https://meteor-uat.aihw.gov.au/content/730358)  [Health!](https://meteor-uat.aihw.gov.au/RegistrationAuthority/14), Recorded 05/01/2021  [Primary Health Network regular clients with a blood pressure measurement result recorded cluster](https://meteor-uat.aihw.gov.au/content/730363)  [Health!](https://meteor-uat.aihw.gov.au/RegistrationAuthority/14), Recorded 05/01/2021  [Primary Health Network regular clients with a tobacco smoking status recorded cluster](https://meteor-uat.aihw.gov.au/content/730330)  [Health!](https://meteor-uat.aihw.gov.au/RegistrationAuthority/14), Recorded 05/01/2021  [Primary Health Network regular clients with an absolute cardiovascular disease risk assessment result recorded cluster](https://meteor-uat.aihw.gov.au/content/730345)  [Health!](https://meteor-uat.aihw.gov.au/RegistrationAuthority/14), Recorded 05/01/2021  [Primary Health Network regular clients with an alcohol consumption status recorded cluster](https://meteor-uat.aihw.gov.au/content/730342)  [Health!](https://meteor-uat.aihw.gov.au/RegistrationAuthority/14), Recorded 05/01/2021  [Primary Health Network regular clients with body mass index recorded cluster](https://meteor-uat.aihw.gov.au/content/730338)  [Health!](https://meteor-uat.aihw.gov.au/RegistrationAuthority/14), Recorded 05/01/2021  [Primary Health Network regular clients with chronic obstructive pulmonary disease cluster](https://meteor-uat.aihw.gov.au/content/730360)  [Health!](https://meteor-uat.aihw.gov.au/RegistrationAuthority/14), Recorded 05/01/2021  [Primary Health Network regular clients with diabetes mellitus cluster](https://meteor-uat.aihw.gov.au/content/730356)  [Health!](https://meteor-uat.aihw.gov.au/RegistrationAuthority/14), Recorded 05/01/2021  [Primary Health Network regular clients with glycosylated haemoglobin measurement result recorded cluster](https://meteor-uat.aihw.gov.au/content/730239)  [Health!](https://meteor-uat.aihw.gov.au/RegistrationAuthority/14), Recorded 05/01/2021 |