

Regular client (PHN)

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Regular client (PHN)

Identifying and definitional attributes

Metadata item type: Glossary Item

METEOR identifier: 729962

Registration status: [Health!](#), Recorded 05/01/2021

Definition: For the Australian Government's Practice Incentives Program (PIP) Quality Improvement (QI) Incentive program, a regular client is defined as a client (patient) who has visited a particular primary health care provider three or more times in the last two years. This includes clients who have had more than one visit with a provider in a day, or who have seen multiple providers in a practice in a day. Visits should only be considered as such if they are eligible for an MBS rebate. Non-clinical events, such as administration and patient notification activities, should not be counted as visits for the purposes of this rule. Deceased patients are to be excluded.

Context: Primary health care.

Source and reference attributes

Submitting organisation: Australian Institute of Health and Welfare.

Origin: DoH (Department of Health) 2020. PIP QI improvement measures : technical specifications. V. 1.1. Department of Health, Canberra. Viewed 22 June 2020 <[https://www1.health.gov.au/internet/main/publishing.nsf/Content/46506AF50A4824B6CA25848600113FFF/\\$File/PIP-QI-Technical-Specifications.pdf](https://www1.health.gov.au/internet/main/publishing.nsf/Content/46506AF50A4824B6CA25848600113FFF/$File/PIP-QI-Technical-Specifications.pdf)>

Relational attributes

**Metadata items which use
this glossary item:**

[Practice incentives program eligible data set NBEDS 2020–21](#)

[Health!](#), Recorded 05/01/2021

[Primary Health Network all regular clients cluster](#)

[Health!](#), Recorded 05/01/2021

[Primary Health Network female regular clients cluster](#)

[Health!](#), Recorded 05/01/2021

[Primary Health Network female regular clients with a cervical screening recorded cluster](#)

[Health!](#), Recorded 05/01/2021

[Primary Health Network regular clients immunised against influenza cluster](#)

[Health!](#), Recorded 05/01/2021

[Primary Health Network regular clients with a blood pressure measurement result recorded cluster](#)

[Health!](#), Recorded 05/01/2021

[Primary Health Network regular clients with a tobacco smoking status recorded cluster](#)

[Health!](#), Recorded 05/01/2021

[Primary Health Network regular clients with an absolute cardiovascular disease risk assessment result recorded cluster](#)

[Health!](#), Recorded 05/01/2021

[Primary Health Network regular clients with an alcohol consumption status recorded cluster](#)

[Health!](#), Recorded 05/01/2021

[Primary Health Network regular clients with body mass index recorded cluster](#)

[Health!](#), Recorded 05/01/2021

[Primary Health Network regular clients with chronic obstructive pulmonary disease cluster](#)

[Health!](#), Recorded 05/01/2021

[Primary Health Network regular clients with diabetes mellitus cluster](#)

[Health!](#), Recorded 05/01/2021

[Primary Health Network regular clients with glycosylated haemoglobin measurement result recorded cluster](#)

[Health!](#), Recorded 05/01/2021