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Care coordination

Identifying and definitional attributes

Metadata item type: Glossary Item

METEOR identifier: 721771

Registration status: <u>Health!</u>, Standard 16/01/2020

Definition: Care coordination services provide a single point of contact (via a Care Facilitator)

for people (and their families/carers) with lived experience of mental illness and complex care needs. Care Facilitators will be responsible for ensuring all of the patients' care needs, clinical and non-clinical and as determined by a nationally consistent assessment tool, are being met (Commonwealth of Australia 2012).

Context: Mental health non-government organisation establishments service type taxonomy.

Collection and usage attributes

Guide for use: Distinguishing features:

 The principal service provided is the coordination of access to a range of services required by the individual

Where other support services are delivered, they are incidental to the

principal care coordination role

Inclusions:

· Care coordination

Exclusions:

· Care coordination provided as part of delivering another service type

Source and reference attributes

Submitting organisation: Australian Institute of Health and Welfare

Relational attributes

Related metadata Supersedes <u>Care coordination</u> **references:** <u>Health!</u>, Superseded 16/01/2020

Metadata items which use this glossary item:

Mental health non-government organisation payments cluster

Health!, Standard 16/01/2020

Service integration infrastructure
Health!, Standard 16/01/2020