

Person—service requested, homelessness code N

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Person—service requested, homelessness code N

Identifying and definitional attributes

Metadata item type:	Data Element
Short name:	Service requested
METEOR identifier:	695917
Registration status:	Homelessness , Standard 10/08/2018
Definition:	The service(s) requested by a person of a Specialist Homelessness Agency, as represented by a code.
Data Element Concept:	Person—services requested
Value Domain:	Homelessness services code N

Value domain attributes

Representational attributes

Representation class:	Code
Data type:	Number
Format:	N
Maximum character length:	1

	Value	Meaning
Permissible values:	1	Short-term or emergency accommodation
	2	Other housing/accommodation
	3	General assistance and support
	4	Specialised services
	5	Assistance for family and domestic violence
Supplementary values:	9	Not stated/inadequately described

Data element attributes

Collection and usage attributes

Guide for use:**CODE 1 Short-term or emergency accommodation**

Assistance with accommodation in a refuge, a crisis shelter, or in emergency accommodation arranged in hotels, motels by a specialist homelessness agency.

CODE 2 Other housing/accommodation

Other housing/accommodation should be selected where a person is requiring assistance for any other form of housing or accommodation that is not short term or emergency accommodation. This may include assistance to access other forms of accommodation, such as medium term or transitional accommodation, or assistance to maintain their current form of housing/accommodation (i.e. prevent foreclosure on a mortgage, assistance with rental arrears, etc.).

CODE 3 General assistance and support

General assistance and support refers to a wide range of support provided by an agency worker that it is not a specialised service. That is, the support is provided without the expectation that the worker has completed formal, specialised training in that area of assistance. General assistance may cover a range of assistance from financial assistance/information, employment/training assistance and family/relationship assistance. It does not include assistance for family and domestic violence. For a more comprehensive list of possible services see [Client—service—activity type, homelessness code N\[N\]](#).

CODE 4 Specialised services

Specialised services refer to assistance that can be provided only by a person with formal, specialised training in that area of assistance. Specialised services may range from Psychological/psychiatric services to Professional legal services (For a more comprehensive list of possible specialised services see, [Client—service—activity type, homelessness code N\[N\]](#)). Specialised services may be provided by agency workers, or may require an agency worker to assist the client in receiving external services.

CODE 5 Assistance for family and domestic violence

Assistance for family and domestic violence includes a wide range of support focussed around the family and domestic violence experienced or perpetrated by a person. This may include one-to-one discussions or group sessions. It also includes referrals to a domestic violence support group or specialised domestic violence support service or a perpetrator support group or specialised perpetrator support service.

Collection methods:

The permissible values for this data element are used to form the response categories to the question:

'Please indicate the service(s) the person requires from your agency, from the list below:'

Relational attributes**Related metadata references:**

Supersedes [Person—service requested, homelessness code N Homelessness](#), Superseded 10/08/2018
[Housing assistance](#), Standard 23/08/2010

Implementation in Data Set Specifications: [Specialist Homelessness Services NMDS 2019-Homelessness](#), Standard 10/08/2018

Conditional obligation:

In the Specialist Homelessness Services NMDS, this data element is only collected for 'turnaways'. Turnaways are people who have not received any requested services.

DSS specific information:

This question allows the person to check all responses that apply, and therefore the person may have up to 5 valid responses for this question.