

# Person—reason service not provided, code N[N]

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# Person—reason service not provided, code N[N]

## Identifying and definitional attributes

<b>Metadata item type:</b>	Data Element
<b>Short name:</b>	Reason services not provided
<b>METEOR identifier:</b>	692286
<b>Registration status:</b>	<a href="#">Homelessness</a> , Standard 10/08/2018
<b>Definition:</b>	The reason services were not provided to a person seeking assistance, as represented by a code.
<b>Data Element Concept:</b>	<a href="#">Person—reason services not provided</a>
<b>Value Domain:</b>	<a href="#">Reasons for not providing services, homelessness code N[N]</a>

## Value domain attributes

## Representational attributes

<b>Representation class:</b>	Code
<b>Data type:</b>	Number
<b>Format:</b>	N[N]
<b>Maximum character length:</b>	2

	<b>Value</b>	<b>Meaning</b>
<b>Permissible values:</b>	1	Person did not accept service
	2	Person wanted different services
	3	Agency was in the wrong area
	4	Agency had no accommodation available
	5	Agency had no other services available
	6	Agency had insufficient staff
	7	Agency was inappropriate, wrong target group
	8	Agency's facilities were not appropriate for a person with special needs
	9	Person was refused service/ person did not meet criteria
	10	No fee-free services, available at the time of request
	11	Other

## Data element attributes

## Collection and usage attributes

**Guide for use:** This item provides information about why agencies are unable to meet people's requests for services.

There may be more than one reason why services are not provided to people seeking them. This data element is used to collect all of these reasons.

**Collection methods:** The permissible values for this data element are used to form the response categories to the question:  
  
'Which one of the following reason(s) best describes why the person was not provided assistance?'

## Relational attributes

**Related metadata references:** Supersedes [Person—reason services not provided, code N\[N\] Homelessness](#), Superseded 10/08/2018  
[Housing assistance](#), Standard 23/08/2010

**Implementation in Data Set Specifications:** [Specialist Homelessness Services NMDS 2019-Homelessness](#), Standard 10/08/2018

***Conditional obligation:***

In the Specialist Homelessness Services NMDS, this data element is collected only for 'turnaways'. Turnaways are people who have not received any requested services or assessment.

***DSS specific information:***

This question allows the person to check all responses that apply, and therefore the person may have up to 11 valid responses.