

Service event—assistance request date, DDMMYYYY

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Service event—assistance request date, DDMMYYYY

Identifying and definitional attributes

Metadata item type:	Data Element
Short name:	Assistance request date
METEOR identifier:	692109
Registration status:	Homelessness , Standard 10/08/2018
Definition:	The date on which assistance from an agency is requested, expressed as DDMMYYYY.
Context:	Service provision and planning: This item can be useful for measuring the immediacy of response times and the responsiveness to people's requests for assistance (in conjunction with the date the assistance commenced and the reason assistance was requested). It also has important uses in measuring actual assistance provided and unmet demand.
Data Element Concept:	Service event—assistance request date
Value Domain:	Date DDMMYYYY

Value domain attributes

Representational attributes

Representation class:	Date
Data type:	Date/Time
Format:	DDMMYYYY
Maximum character length:	8

Data element attributes

Collection and usage attributes

Guide for use:	This metadata item should always be recorded as an 8-digit valid date comprising day, month and year. Year should always be recorded in its full 4-digit format. For days and months with a numeric value of less than 10, zeros should be used to ensure that the date contains the required 8 digits. For example if a person requested assistance from an agency on 1 July 2000 the Date assistance requested should be recorded as 01072000 as specified in the representational layout.
Collection methods:	This item should be collected on the date on which a person(s) made the initial request for assistance. The person(s) requesting assistance need not necessarily be a client as a request does not necessarily result in provision of a service. May be collected for individual types of assistance or service requested.
Comments:	A request does not necessarily result in provision of a service.

Source and reference attributes

Submitting organisation:	Australian Institute of Health and Welfare
Origin:	Supported Accommodation Assistance Program (SAAP) National Data Collection Agency 2001. National Data Collection Data Dictionary. Version 2. Unpublished

Relational attributes

Related metadata references:

Supersedes [Service event—assistance request date, DDMMYYYY Community Services \(retired\)](#), Standard 01/03/2005
[Homelessness](#), Superseded 10/08/2018
[Housing assistance](#), Standard 23/08/2010

Implementation in Data Set Specifications:

[Specialist Homelessness Services NMDS 2019-Homelessness](#), Standard 10/08/2018

DSS specific information:

In the Specialist Homelessness Services NMDS, this data element is relevant to 'turnaways' and clients. It captures the date on which a person sought assistance from a Specialist Homelessness Agency. This may not be the same date the assistance or service is received by the client.