

# Your Experience of Service National Best Endeavours Data Set

Exported from METEOR (AIHW's Metadata Online Registry)

This product, excluding the AIHW logo, Commonwealth Coat of Arms and any material owned by a third party or protected by a trademark, has been released under a Creative Commons BY 4.0 (CC BY 4.0) licence. Excluded material owned by third parties may include, for example, design and layout, images obtained under licence from third parties and signatures. We have made all reasonable efforts to identify and label material owned by third parties.

You may distribute, remix and build on this website's material but must attribute the AIHW as the copyright holder, in line with our attribution policy. The full terms and conditions of this licence are available at <https://creativecommons.org/licenses/by/4.0/>.

Enquiries relating to copyright should be addressed to [info@aihw.gov.au](mailto:info@aihw.gov.au).

Enquiries or comments on the METEOR metadata or download should be directed to the METEOR team at [meteor@aihw.gov.au](mailto:meteor@aihw.gov.au).

# Your Experience of Service National Best Endeavours Data Set

Seq No.	Metadata item	METEOR identifier	Data Type [Length]	Value & Meaning
1	<a href="#">Felt welcome</a>	633655	Number [1]	1 Never 2 Rarely 3 Sometimes 4 Usually 5 Always 7 Not applicable 9 Not stated/inadequately described
2	<a href="#">Respect shown for how feeling</a>	633664	Number [1]	1 Never 2 Rarely 3 Sometimes 4 Usually 5 Always 7 Not applicable 9 Not stated/inadequately described
3	<a href="#">Felt safe</a>	634697	Number [1]	1 Never 2 Rarely 3 Sometimes 4 Usually 5 Always 7 Not applicable 9 Not stated/inadequately described
4	<a href="#">Privacy was respected</a>	634717	Number [1]	1 Never 2 Rarely 3 Sometimes 4 Usually 5 Always 7 Not applicable 9 Not stated/inadequately described
5	<a href="#">Staff showed hopefulness for future</a>	634784	Number [1]	1 Never 2 Rarely 3 Sometimes 4 Usually 5 Always 7 Not applicable 9 Not stated/inadequately described

Seq No.	Metadata item	METEOR identifier	Data Type [Length]	Value & Meaning
6	<a href="#">Individuality and values were respected</a>	634802	Number [1]	1 Never 2 Rarely 3 Sometimes 4 Usually 5 Always 7 Not applicable 9 Not stated/inadequately described
7	<a href="#">Staff effort to be available when wanted</a>	634812	Number [1]	1 Never 2 Rarely 3 Sometimes 4 Usually 5 Always 7 Not applicable 9 Not stated/inadequately described
8	<a href="#">Access to treating doctor or psychiatrist</a>	634833	Number [1]	1 Never 2 Rarely 3 Sometimes 4 Usually 5 Always 7 Not applicable 9 Not stated/inadequately described
9	<a href="#">Fair treatment if a complaint was made</a>	634843	Number [1]	1 Never 2 Rarely 3 Sometimes 4 Usually 5 Always 7 Not applicable 9 Not stated/inadequately described
10	<a href="#">Opinions about involvement of family or friends in care respected</a>	634859	Number [1]	1 Never 2 Rarely 3 Sometimes 4 Usually 5 Always 7 Not applicable 9 Not stated/inadequately described

Seq No.	Metadata item	METEOR identifier	Data Type [Length]	Value & Meaning
11	<a href="#">Facilities and environment met needs</a>	634867	Number [1]	1 Never 2 Rarely 3 Sometimes 4 Usually 5 Always 7 Not applicable 9 Not stated/inadequately described
12	<a href="#">Listened to in all aspects of care and treatment</a>	634877	Number [1]	1 Never 2 Rarely 3 Sometimes 4 Usually 5 Always 7 Not applicable 9 Not stated/inadequately described
13	<a href="#">Staff teamwork in care and treatment</a>	634887	Number [1]	1 Never 2 Rarely 3 Sometimes 4 Usually 5 Always 7 Not applicable 9 Not stated/inadequately described
14	<a href="#">Staff discussed effects of medication and treatments</a>	634894	Number [1]	1 Never 2 Rarely 3 Sometimes 4 Usually 5 Always 7 Not applicable 9 Not stated/inadequately described
15	<a href="#">Opportunity to discuss progress with staff</a>	634902	Number [1]	1 Never 2 Rarely 3 Sometimes 4 Usually 5 Always 7 Not applicable 9 Not stated/inadequately described

Seq No.	Metadata item	METEOR identifier	Data Type [Length]	Value & Meaning
16	<a href="#">Activities that suited</a>	634908	Number [1]	1 Never 2 Rarely 3 Sometimes 4 Usually 5 Always 7 Not applicable 9 Not stated/inadequately described
17	<a href="#">Family and carers given opportunity for involvement</a>	634799	Number [1]	1 Never 2 Rarely 3 Sometimes 4 Usually 5 Always 7 Not applicable 9 Not stated/inadequately described
18	<a href="#">Information given about service</a>	634926	Number [1]	1 Poor 2 Fair 3 Good 4 Very good 5 Excellent 7 Not applicable 9 Not stated/inadequately described
19	<a href="#">Explanation of rights and responsibilities</a>	634934	Number [1]	1 Poor 2 Fair 3 Good 4 Very good 5 Excellent 7 Not applicable 9 Not stated/inadequately described
20	<a href="#">Access to peer support</a>	634941	Number [1]	1 Poor 2 Fair 3 Good 4 Very good 5 Excellent 7 Not applicable 9 Not stated/inadequately described

Seq No.	Metadata item	METEOR identifier	Data Type [Length]	Value & Meaning
21	<a href="#">Needs considered in development of a care plan</a>	634960	Number [1]	1 Poor 2 Fair 3 Good 4 Very good 5 Excellent 7 Not applicable 9 Not stated/inadequately described
22	<a href="#">Convenience of location</a>	634967	Number [1]	1 Poor 2 Fair 3 Good 4 Very good 5 Excellent 7 Not applicable 9 Not stated/inadequately described
23	<a href="#">Effect on hopefulness for future</a>	635005	Number [1]	1 Poor 2 Fair 3 Good 4 Very good 5 Excellent 7 Not applicable 9 Not stated/inadequately described
24	<a href="#">Effect of service on ability to manage day to day life</a>	634997	Number [1]	1 Poor 2 Fair 3 Good 4 Very good 5 Excellent 7 Not applicable 9 Not stated/inadequately described
25	<a href="#">Effect of service on overall well-being</a>	634990	Number [1]	1 Poor 2 Fair 3 Good 4 Very good 5 Excellent 7 Not applicable 9 Not stated/inadequately described

Seq No.	Metadata item	METEOR identifier	Data Type [Length]	Value & Meaning
26	<a href="#">Overall experience of care</a>	634981	Number [1]	1 Poor 2 Fair 3 Good 4 Very good 5 Excellent 7 Not applicable 9 Not stated/inadequately described
-	<a href="#">Australian State/Territory identifier (establishment)</a>	269941	Number [1]	1 New South Wales 2 Victoria 3 Queensland 4 South Australia 5 Western Australia 6 Tasmania 7 Northern Territory 8 Australian Capital Territory 9 Other territories (Cocos (Keeling) Islands, Christmas Island and Jervis Bay Territory)
-	<a href="#">Region code</a>	269940	String [2]	X[X] A combination of alphanumeric characters that identify an entity.
-	<a href="#">Region name</a>	407187	String [60]	XXX[X(57)] A combination of alphanumeric characters.
-	<a href="#">Service unit cluster identifier</a>	404858	String [5]	XXXXX A combination of numeric and/or alphabetic characters that identify an entity.
-	<a href="#">Service unit cluster name</a>	409209	String [100]	XXX[X(97)] A combination of alphanumeric characters.
-	<a href="#">Age range</a>	635111	Number [1]	1 Under 18 years 2 18 to 24 years 3 25 to 34 years 4 35 to 44 years 5 45 to 54 years 6 55 to 64 years 7 65 years and over 9 Not stated/inadequately described
-	<a href="#">Gender</a>	635994	String [1]	1 Male 2 Female 3 Other 9 Not stated/inadequately described



Seq No.	Metadata item	METEOR identifier	Data Type [Length]	Value & Meaning
-	<a href="#">Person who helped complete survey</a>	654390	Number [1]	1 No helper 2 Family or friend 3 Language or cultural interpreter 4 Consumer worker or peer worker 5 Another staff member from the service 6 Someone else 9 Not stated/inadequately described
-	<a href="#">Help completing survey</a>	635218	Number [1]	1 Yes 2 No 3 Unknown 9 Not stated/inadequately described
-	<a href="#">Indigenous status</a>	602543	Number [1]	1 Aboriginal but not Torres Strait Islander origin 2 Torres Strait Islander but not Aboriginal origin 3 Both Aboriginal and Torres Strait Islander origin 4 Neither Aboriginal nor Torres Strait Islander origin 9 Not stated/inadequately described
-	<a href="#">Involuntary treatment indicator</a>	635145	Number [1]	1 Yes 2 No 3 Unknown 9 Not stated/inadequately described
-	<a href="#">Main language other than English spoken at home</a>	659402	Number [4]	N[NNN]  The Australian Standard Classification of Languages (ASCL) code set representing languages.
-	<a href="#">Mode of statistical survey completion</a>	521297	Number [2]	1 Paper and pencil interviewing (PAPI) 2 Computer assisted personal interviewing (CAPI) 3 Paper forms 4 Computerised self-administered questionnaire (CSAQ) 5 Computer assisted telephone interviewing (CATI) 6 Telephone paper and pencil interviewing (PAPI) 7 Interactive voice response (IVR) 88 Other
-	<a href="#">Period of time care received</a>	635122	Number	1 Less than 1 day 2 1 day to 2 weeks 3 3 to 4 weeks 4 1 to 3 months 5 4 to 6 months 6 More than 6 months 9 Not stated/inadequately described

Seq No.	Metadata item	METEOR identifier	Data Type [Length]	Value & Meaning
-	<a href="#">Organisation identifier</a>	404186	String [4]	XXXX A combination of numeric and/or alphabetic characters that identify an entity.
-	<a href="#">Specialised mental health service program type</a>	288889	Number [1]	1 Acute care 2 Other
-	<a href="#">Admitted patient service unit identifier</a>	404390	String [6]	XXXXXX A combination of numeric and/or alphabetic characters that identify a service unit.
-	<a href="#">Admitted patient service unit name</a>	407462	String [100]	XXX[X(97)] A combination of alphanumeric characters.
-	<a href="#">Ambulatory service unit identifier</a>	404829	String [6]	XXXXXX A combination of numeric and/or alphabetic characters that identify a service unit.
-	<a href="#">Ambulatory service unit name</a>	409038	String [100]	XXX[X(97)] A combination of alphanumeric characters.
-	<a href="#">Residential service unit identifier</a>	404837	String [6]	XXXXXX A combination of numeric and/or alphabetic characters that identify a service unit.
-	<a href="#">Residential service unit name</a>	407496	String [100]	XXX[X(97)] A combination of alphanumeric characters.
-	<a href="#">Specialised mental health service target population</a>	493010	Number [1]	1 Child and adolescent 2 Older person 3 Forensic 4 General 5 Youth 7 Not applicable 9 Not stated/inadequately described
-	<a href="#">Survey sample population</a>	637106	Number [1]	1 Entire population 2 Randomly selected population sub-set 3 Specifically selected population sub-set 9 Not stated/inadequately described
-	<a href="#">Survey language</a>	655753	Number [4]	N[NNN] The Australian Standard Classification of Languages (ASCL) code set representing languages.

Seq No.	Metadata item	METEOR identifier	Data Type [Length]	Value & Meaning
-	<a href="#">Type of enumeration period</a>	637156	Number [1]	1      Snapshot 2      Ongoing 9      Not stated/inadequately described