Person—fair treatment if a complaint was made, 5 point frequency scale code N

Exported from METEOR

(AIHW's Metadata Online Registry)

© Australian Institute of Health and Welfare 2024

This product, excluding the AIHW logo, Commonwealth Coat of Arms and any material owned by a third party or protected by a trademark, has been released under a Creative Commons BY 4.0 (CC BY 4.0) licence. Excluded material owned by third parties may include, for example, design and layout, images obtained under licence from third parties and signatures. We have made all reasonable efforts to identify and label material owned by third parties.

You may distribute, remix and build on this website’s material but must attribute the AIHW as the copyright holder, in line with our attribution policy. The full terms and conditions of this licence are available at https://creativecommons.org/licenses/by/4.0/.

Enquiries relating to copyright should be addressed to info@aihw.gov.au.

Enquiries or comments on the METEOR metadata or download should be directed to the METEOR team at meteor@aihw.gov.au.

# Person—fair treatment if a complaint was made, 5 point frequency scale code N

|  |  |
| --- | --- |
| Identifying and definitional attributes | |
| Metadata item type: | Data Element |
| Short name: | Fair treatment if a complaint was made |
| METEOR identifier: | 634843 |
| Registration status: | [Health!](https://meteor-uat.aihw.gov.au/RegistrationAuthority/14), Standard 25/01/2018 |
| Definition: | A descriptor of how often a person believed that they would receive fair treatment if a complaint was made, as represented by a code. |
| Data Element Concept: | [Person—fair treatment if a complaint was made](https://meteor-uat.aihw.gov.au/content/634840) |
| Value Domain: | [5 point frequency scale code N](https://meteor-uat.aihw.gov.au/content/633642) |

|  |  |  |
| --- | --- | --- |
| Value domain attributes | | |
| Representational attributes | | |
| Representation class: | Code | |
| Data type: | Number | |
| Format: | N | |
| Maximum character length: | 1 | |
|  | **Value** | **Meaning** |
| Permissible values: | 1 | Never |
|  | 2 | Rarely |
|  | 3 | Sometimes |
|  | 4 | Usually |
|  | 5 | Always |
| Supplementary values: | 7 | Not applicable |
|  | 9 | Not stated/inadequately described |

|  |  |
| --- | --- |
| Collection and usage attributes | |
| Guide for use: | Code 9 includes those answers deemed to be illegible and where the respondent has selected multiple responses for the question. |

|  |  |
| --- | --- |
| Source and reference attributes | |
| Submitting organisation: | Mental Health Information Strategy Standing Committee |

|  |  |
| --- | --- |
| Data element attributes | |
| Source and reference attributes | |
| Submitting organisation: | Mental Health Information Strategy Standing Committee |
| Steward: | [Australian Institute of Health and Welfare](https://meteor-uat.aihw.gov.au/content/246013) |
| Relational attributes | |
| Implementation in Data Set Specifications: | [Your Experience of Service National Best Endeavours Data Set](https://meteor-uat.aihw.gov.au/content/635068)  [Health!](https://meteor-uat.aihw.gov.au/RegistrationAuthority/14), Superseded 15/04/2021  ***DSS specific information:***  This relates to question 9 of the YES survey instrument. The full question is: Thinking about the care you have received from this service within the last 3 months or less, you believe that you would receive fair treatment if you made a complaint *Never, Rarely, Sometimes, Usually, Always or Not applicable?*  [Your Experience of Service National Best Endeavours Data Set 2019–](https://meteor-uat.aihw.gov.au/content/738452)  [Health!](https://meteor-uat.aihw.gov.au/RegistrationAuthority/14), Standard 15/04/2021  ***DSS specific information:***  This relates to question 9 of the YES survey instrument. The full question is: Thinking about the care you have received from this service within the last 3 months or less, you believe that you would receive fair treatment if you made a complaint *Never, Rarely, Sometimes, Usually, Always or Not applicable?* |