

# Person—fair treatment if a complaint was made, 5 point frequency scale code N

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# Person—fair treatment if a complaint was made, 5 point frequency scale code N

## Identifying and definitional attributes

<b>Metadata item type:</b>	Data Element
<b>Short name:</b>	Fair treatment if a complaint was made
<b>METEOR identifier:</b>	634843
<b>Registration status:</b>	<a href="#">HealthI</a> , Standard 25/01/2018
<b>Definition:</b>	A descriptor of how often a person believed that they would receive fair treatment if a complaint was made, as represented by a code.
<b>Data Element Concept:</b>	<a href="#">Person—fair treatment if a complaint was made</a>
<b>Value Domain:</b>	<a href="#">5 point frequency scale code N</a>

## Value domain attributes

## Representational attributes

<b>Representation class:</b>	Code
<b>Data type:</b>	Number
<b>Format:</b>	N
<b>Maximum character length:</b>	1

	<b>Value</b>	<b>Meaning</b>
<b>Permissible values:</b>	1	Never
	2	Rarely
	3	Sometimes
	4	Usually
	5	Always
<b>Supplementary values:</b>	7	Not applicable
	9	Not stated/inadequately described

## Collection and usage attributes

<b>Guide for use:</b>	Code 9 includes those answers deemed to be illegible and where the respondent has selected multiple responses for the question.
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## Source and reference attributes

<b>Submitting organisation:</b>	Mental Health Information Strategy Standing Committee
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## Data element attributes

## Source and reference attributes

<b>Submitting organisation:</b>	Mental Health Information Strategy Standing Committee
<b>Steward:</b>	<a href="#">Australian Institute of Health and Welfare</a>

## Relational attributes

**Implementation in Data Set Specifications:** [Your Experience of Service National Best Endeavours Data Set Health!](#), Superseded 15/04/2021

***DSS specific information:***

This relates to question 9 of the YES survey instrument. The full question is: Thinking about the care you have received from this service within the last 3 months or less, you believe that you would receive fair treatment if you made a complaint *Never, Rarely, Sometimes, Usually, Always or Not applicable?*

[Your Experience of Service National Best Endeavours Data Set 2019–Health!](#), Standard 15/04/2021

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