

Service contact—patient location

Exported from METEOR (AIHW's Metadata Online Registry)

© Australian Institute of Health and Welfare 2024

This product, excluding the AIHW logo, Commonwealth Coat of Arms and any material owned by a third party or protected by a trademark, has been released under a Creative Commons BY 4.0 (CC BY 4.0) licence. Excluded material owned by third parties may include, for example, design and layout, images obtained under licence from third parties and signatures. We have made all reasonable efforts to identify and label material owned by third parties.

You may distribute, remix and build on this website's material but must attribute the AIHW as the copyright holder, in line with our attribution policy. The full terms and conditions of this licence are available at <https://creativecommons.org/licenses/by/4.0/>.

Enquiries relating to copyright should be addressed to info@aihw.gov.au.

Enquiries or comments on the METEOR metadata or download should be directed to the METEOR team at meteor@aihw.gov.au.

Service contact—patient location

Identifying and definitional attributes

Metadata item type:	Data Element Concept
METEOR identifier:	614030
Registration status:	Independent Hospital Pricing Authority , Standard 16/03/2016
Definition:	The physical location of a patient when they utilised an ambulatory health service.

Object Class attributes

Identifying and definitional attributes

Object class:	Service contact
Definition:	A contact between a patient/client and an ambulatory care health unit (including outpatient and community health units) which results in a dated entry being made in the patient/client record.
Context:	<p>Identifies service delivery at the patient level for mental health services (including consultation/liaison, mobile and outreach services).</p> <p>A service contact can include either face-to-face, telephone or video link service delivery modes. Service contacts would either be with a client, carer or family member or another professional or mental health worker involved in providing care and do not include contacts of an administrative nature (e.g. telephone contact to schedule an appointment) except where a matter would need to be noted on a patient's record.</p> <p>Service contacts may be differentiated from administrative and other types of contacts by the need to record data in the client record. However, there may be instances where notes are made in the client record that have not been prompted by a service contact with a patient/client (e.g. noting receipt of test results that require no further action). These instances would not be regarded as a service contact.</p>
Specialisation of:	Service/care event

Collection and usage attributes

Comments:	The proposed definition is not able to measure case complexity or level of resource usage with each service contact alone. This limitation also applies to the concept of occasions of service (in admitted patient care) and hospital separations. The National Health Data Committee also acknowledges that information about group sessions or activities that do not result in a dated entry being made in each individual participant's patient/client record is not currently covered by this metadata item.
------------------	--

Property attributes

Identifying and definitional attributes

Property:	Patient location
Definition:	The physical location of a patient.

Source and reference attributes

Submitting organisation:	The Independent Hospital Pricing Authority
---------------------------------	--

Data element concept attributes

Source and reference attributes

Submitting organisation: Independent Hospital Pricing Authority

Relational attributes

Related metadata references: Has been superseded by [Service contact—episode of care setting Health!](#), Superseded 17/12/2021

Data Elements implementing this Data Element Concept: [Service contact—patient location, code N](#)
[Independent Hospital Pricing Authority](#), Standard 16/03/2016