

# Appointment—service delivery mode, code AAA

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# Appointment—service delivery mode, code AAA

## Identifying and definitional attributes

<b>Metadata item type:</b>	Data Element
<b>Short name:</b>	Appointment delivery mode code
<b>Synonymous names:</b>	APP_DELIVERY_TYPE_CODE; SERVICE_DELIVERY_MODE
<b>METEOR identifier:</b>	606773
<b>Registration status:</b>	<a href="#">WA Health, Standard 24/04/2015</a>
<b>Definition:</b>	The method of communication between a patient and a health care provider during an appointment, as represented by a code.
<b>Data Element Concept:</b>	<a href="#">Appointment—service delivery mode</a>
<b>Value Domain:</b>	<a href="#">Service delivery mode code AAA</a>

## Value domain attributes

### Representational attributes

<b>Representation class:</b>	Code
<b>Data type:</b>	String
<b>Format:</b>	AAA
<b>Maximum character length:</b>	3

	<b>Value</b>	<b>Meaning</b>
<b>Permissible values:</b>	CLP	Client present
	ELE	Electronic (e.g. email)
	GCP	Group client present
	HOM	Home visit
	POS	Postal service
	TEL	Telephone
	VID	Video conference
<b>Supplementary values:</b>	OTH	Other
	NSP	Not specified
	UNK	Unknown

## Data element attributes

### Collection and usage attributes

**Guide for use:**

This data item is a mandatory item for national reporting in the:

[Non-Admitted Patient DSS 2014-15](#)

It is reported nationally using the data element:

[Non-admitted patient service event—service delivery mode, code N](#)

Local codes are mapped to national codes for reporting purposes:

Local codes (NAPAAWL codes)	National codes
CLP Client present	1 In person
GCP Group client present	
HOM Home visit	
TEL Telephone	2 Telephone
VID Video conference	3 Video conference
POS Postal service	5 Postal/courier service
OTH Other	8 Other
NSP Not specified	
UNK Unknown	

The synonymous name APP\_DELIVERY\_TYPE\_CODE is used for local reporting purposes.

The nationally reported data element has the synonymous name SERVICE\_DELIVERY\_MODE.

Although this data element is recorded in the NAPAAWL DC at the appointment level, it is reported nationally at the service event level.

The NAPAAWL DC gathers all activity information at both the referral and the appointment level and uses this to ascertain non-admitted waiting times and patient service events. Only the activity that meets the definition of a [non-admitted patient service event](#) will be reported nationally.

**Relational attributes**

**Related metadata references:**

- Supersedes [Appointment—service delivery mode, code AAA](#)  
[WA Health](#), Standard 19/03/2015
- Has been superseded by [Appointment—service delivery mode, code AAA](#)  
[WA Health](#), Standard 01/06/2017
- See also [Non-admitted patient service event—service delivery mode, code N Health!](#), Superseded 05/10/2016
- See also [Non-admitted patient service event—service delivery mode, code N Health!](#), Superseded 13/11/2014  
[Independent Hospital Pricing Authority](#), Standard 01/11/2012
- See also [Non-admitted patient service event—service delivery mode, code N Health!](#), Superseded 05/02/2021
- See also [Non-admitted patient service event—service delivery mode, code N Health!](#), Superseded 17/07/2020
- See also [Non-admitted patient service event—service delivery mode, code N Health!](#), Superseded 25/01/2018
- See also [Non-admitted patient service event—service delivery mode, code N Health!](#), Standard 05/02/2021

**Implementation in Data Set Specifications:**

- [WA Health Non-Admitted Patient Activity and Wait List Data Collection \(NAPAAWL DC\) 2014-15](#)  
[WA Health](#), Standard 24/04/2015