

Specialised mental health service organisation—use of formal complaints mechanism for consumer participation arrangements indicator, code N

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Identifying and definitional attributes

Metadata item type:	Data Element
Short name:	Use of formal complaints mechanism for consumer participation arrangements indicator
Synonymous names:	Consumer participation arrangements indicator—formal complaints mechanism
METEOR identifier:	564674
Registration status:	Health! , Standard 13/11/2014
Definition:	An indicator of whether a specialised mental health service organisation has a formal internal complaints mechanism in which complaints can be made by consumers and are regularly (at least quarterly over the reporting period) reviewed by a committee that includes consumers, in order to include the participation of mental health consumers in the planning, delivery and evaluation of the service, as represented by a code.
Data Element Concept:	Specialised mental health service organisation—use of formal complaints mechanism for consumer participation arrangements indicator
Value Domain:	Yes/no/not stated/inadequately described code N

Value domain attributes

Representational attributes

Representation class:	Code	
Data type:	Number	
Format:	N	
Maximum character length:	1	
	Value	Meaning
Permissible values:	1	Yes
	2	No
Supplementary values:	9	Not stated/inadequately described

Collection and usage attributes

Guide for use:	CODE 9 Not stated/inadequately described This code is not for use in primary data collections.
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Data element attributes

Relational attributes

Related metadata references:	Supersedes Specialised mental health service organisation—use of formal complaints mechanism for consumer participation arrangements indicator, code N Health! , Superseded 13/11/2014
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Implementation in Data Set Specifications: [Mental health establishments NMDS 2015-16](#)
[Health!](#), Superseded 04/09/2015
Implementation start date: 01/07/2015
Implementation end date: 30/06/2016

[Mental health establishments NMDS 2016-17](#)
[Health!](#), Superseded 17/08/2017
Implementation start date: 01/07/2016
Implementation end date: 30/06/2017

[Mental health establishments NMDS 2017-18](#)
[Health!](#), Superseded 25/01/2018
Implementation start date: 01/07/2017
Implementation end date: 30/06/2018

[Mental health establishments NMDS 2018-19](#)
[Health!](#), Superseded 12/12/2018
Implementation start date: 01/07/2018
Implementation end date: 30/06/2019

[Mental health establishments NMDS 2019-20](#)
[Health!](#), Superseded 16/01/2020
Implementation start date: 01/07/2019
Implementation end date: 30/06/2020

[Mental health establishments NMDS 2020-21](#)
[Health!](#), Superseded 20/01/2021
Implementation start date: 01/07/2020
Implementation end date: 30/06/2021

[Mental health establishments NMDS 2021-22](#)
[Health!](#), Superseded 17/12/2021
Implementation start date: 01/07/2021
Implementation end date: 30/06/2022

[Mental health establishments NMDS 2022-23](#)
[Health!](#), Standard 17/12/2021
Implementation start date: 01/07/2022
Implementation end date: 30/06/2023