Specialised mental health service organisation—use of formal complaints mechanism for consumer participation arrangements indicator, code N

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# Specialised mental health service organisation—use of formal complaints mechanism for consumer participation arrangements indicator, code N

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| Identifying and definitional attributes | |
| Metadata item type: | Data Element |
| Short name: | Use of formal complaints mechanism for consumer participation arrangements indicator |
| Synonymous names: | Consumer participation arrangements indicator—formal complaints mechanism |
| METEOR identifier: | 529180 |
| Registration status: | [Health!](https://meteor-uat.aihw.gov.au/RegistrationAuthority/14), Superseded 13/11/2014 |
| Definition: | An indicator of whether a specialised mental health service organisation has a formal internal complaints mechanism in which complaints can be made by consumers and are regularly reviewed by a committee that includes consumers, in order to include the participation of  [**mental health consumers**](https://meteor-uat.aihw.gov.au/content/515275) in the planning, delivery and evaluation of the service, as represented by a code. |
| Data Element Concept: | [Specialised mental health service organisation—use of formal complaints mechanism for consumer participation arrangements indicator](https://meteor-uat.aihw.gov.au/content/528995) |
| Value Domain: | [Yes/no/not stated/inadequately described code N](https://meteor-uat.aihw.gov.au/content/301747) |

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| Value domain attributes | | |
| Representational attributes | | |
| Representation class: | Code | |
| Data type: | Number | |
| Format: | N | |
| Maximum character length: | 1 | |
|  | **Value** | **Meaning** |
| Permissible values: | 1 | Yes |
|  | 2 | No |
| Supplementary values: | 9 | Not stated/inadequately described |

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| Collection and usage attributes | |
| Guide for use: | CODE 9    Not stated/inadequately described  This code is not for use in primary data collections. |



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| Data element attributes | |
| Relational attributes | |
| Related metadata references: | Supersedes [Specialised mental health service organisation—consumer participation arrangements (formal complaints mechanism), code N](https://meteor-uat.aihw.gov.au/content/290415)  [Health!](https://meteor-uat.aihw.gov.au/RegistrationAuthority/14), Superseded 07/03/2014  Has been superseded by [Specialised mental health service organisation—use of formal complaints mechanism for consumer participation arrangements indicator, code N](https://meteor-uat.aihw.gov.au/content/564674)  [Health!](https://meteor-uat.aihw.gov.au/RegistrationAuthority/14), Standard 13/11/2014 |
| Implementation in Data Set Specifications: | [Mental health establishments NMDS 2014-15](https://meteor-uat.aihw.gov.au/content/546889)  [Health!](https://meteor-uat.aihw.gov.au/RegistrationAuthority/14), Superseded 13/11/2014  ***Implementation start date:*** 01/07/2014  ***Implementation end date:*** 30/06/2015 |