

# Specialised mental health service organisation—use of formal complaints mechanism for consumer participation arrangements indicator, code N

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# Specialised mental health service organisation—use of formal complaints mechanism for consumer participation arrangements indicator, code N

## Identifying and definitional attributes

<b>Metadata item type:</b>	Data Element
<b>Short name:</b>	Use of formal complaints mechanism for consumer participation arrangements indicator
<b>Synonymous names:</b>	Consumer participation arrangements indicator—formal complaints mechanism
<b>METEOR identifier:</b>	529180
<b>Registration status:</b>	<a href="#">Health!</a> , Superseded 13/11/2014
<b>Definition:</b>	An indicator of whether a specialised mental health service organisation has a formal internal complaints mechanism in which complaints can be made by consumers and are regularly reviewed by a committee that includes consumers, in order to include the participation of <a href="#">mental health consumers</a> in the planning, delivery and evaluation of the service, as represented by a code.

## Data element concept attributes

### Identifying and definitional attributes

<b>Data element concept:</b>	<a href="#">Specialised mental health service organisation—use of formal complaints mechanism for consumer participation arrangements indicator</a>
<b>METEOR identifier:</b>	528995
<b>Registration status:</b>	<a href="#">Health!</a> , Standard 07/03/2014
<b>Definition:</b>	An indicator of whether a specialised mental health service organisation has a formal internal complaints mechanism in which complaints can be made by consumers and are regularly reviewed by a committee that includes consumers, in order to include the participation of <a href="#">mental health consumers</a> in the planning, delivery and evaluation of the service.
<b>Object class:</b>	<a href="#">Specialised mental health service organisation</a>
<b>Property:</b>	<a href="#">Use of formal complaints mechanism for consumer participation arrangements indicator</a>

## Value domain attributes

### Identifying and definitional attributes

<b>Value domain:</b>	<a href="#">Yes/no/not stated/inadequately described code N</a>
<b>METEOR identifier:</b>	301747
<b>Registration status:</b>	<a href="#">Health!</a> , Standard 21/09/2005 <a href="#">Housing assistance</a> , Standard 10/02/2006 <a href="#">Community Services (retired)</a> , Standard 14/02/2006 <a href="#">Early Childhood</a> , Standard 21/05/2010 <a href="#">Homelessness</a> , Standard 23/08/2010 <a href="#">Independent Hospital Pricing Authority</a> , Standard 01/11/2012 <a href="#">Disability</a> , Standard 07/10/2014 <a href="#">Indigenous</a> , Standard 13/03/2015 <a href="#">Children and Families</a> , Standard 22/11/2016
<b>Definition:</b>	A code set representing 'yes', 'no' and 'not stated/inadequately described'.

## Representational attributes

**Representation class:** Code

**Data type:** Number

**Format:** N

**Maximum character length:** 1

	<b>Value</b>	<b>Meaning</b>
<b>Permissible values:</b>	1	Yes
	2	No
<b>Supplementary values:</b>	9	Not stated/inadequately described

## Collection and usage attributes

**Guide for use:** CODE 9 Not stated/inadequately described

This code is not for use in primary data collections.

## Data element attributes

### Relational attributes

**Related metadata references:** Supersedes [Specialised mental health service organisation—consumer participation arrangements \(formal complaints mechanism\), code N](#)  
[Health!](#), Superseded 07/03/2014

Has been superseded by [Specialised mental health service organisation—use of formal complaints mechanism for consumer participation arrangements indicator, code N](#)  
[Health!](#), Standard 13/11/2014

**Implementation in Data Set Specifications:** [Mental health establishments NMDs 2014-15](#)  
[Health!](#), Superseded 13/11/2014  
**Implementation start date:** 01/07/2014  
**Implementation end date:** 30/06/2015