

# Specialised mental health service organisation—use of formal complaints mechanism for consumer participation arrangements indicator, code N

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## Identifying and definitional attributes

<b>Metadata item type:</b>	Data Element
<b>Short name:</b>	Use of formal complaints mechanism for consumer participation arrangements indicator
<b>Synonymous names:</b>	Consumer participation arrangements indicator—formal complaints mechanism
<b>METEOR identifier:</b>	529180
<b>Registration status:</b>	<a href="#">Health!</a> , Superseded 13/11/2014
<b>Definition:</b>	An indicator of whether a specialised mental health service organisation has a formal internal complaints mechanism in which complaints can be made by consumers and are regularly reviewed by a committee that includes consumers, in order to include the participation of <a href="#">mental health consumers</a> in the planning, delivery and evaluation of the service, as represented by a code.
<b>Data Element Concept:</b>	<a href="#">Specialised mental health service organisation—use of formal complaints mechanism for consumer participation arrangements indicator</a>
<b>Value Domain:</b>	<a href="#">Yes/no/not stated/inadequately described code N</a>

## Value domain attributes

## Representational attributes

<b>Representation class:</b>	Code	
<b>Data type:</b>	Number	
<b>Format:</b>	N	
<b>Maximum character length:</b>	1	
	<b>Value</b>	<b>Meaning</b>
<b>Permissible values:</b>	1	Yes
	2	No
<b>Supplementary values:</b>	9	Not stated/inadequately described

## Collection and usage attributes

<b>Guide for use:</b>	CODE 9 Not stated/inadequately described
	This code is not for use in primary data collections.

## Data element attributes

## Relational attributes

**Related metadata references:**

Supersedes [Specialised mental health service organisation—consumer participation arrangements \(formal complaints mechanism\), code N](#)  
[Health!](#), Superseded 07/03/2014

Has been superseded by [Specialised mental health service organisation—use of formal complaints mechanism for consumer participation arrangements indicator, code N](#)

[Health!](#), Standard 13/11/2014

**Implementation in Data Set Specifications:**

[Mental health establishments NMDs 2014-15](#)  
[Health!](#), Superseded 13/11/2014

**Implementation start date:** 01/07/2014

**Implementation end date:** 30/06/2015