

Patient—family or someone close to the patient wanted to talk to staff indicator, code N

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Identifying and definitional attributes

Metadata item type:	Data Element
Short name:	Family or someone close to the patient wanted to talk to staff indicator
METEOR identifier:	519532
Registration status:	Health! , Recorded 11/10/2013
Definition:	An indicator of whether the patient had family or someone close who wanted to talk to staff, as represented by a code.
Data Element Concept:	Patient—family or someone close wanted to talk to staff indicator
Value Domain:	Family or someone close to the patient wanted to talk to staff code N

Value domain attributes

Representational attributes

Representation class:	Code
Data type:	Number
Format:	N
Maximum character length:	1

	Value	Meaning
Permissible values:	1	Yes
	2	No
Supplementary values:	8	Don't know
	9	Refused to answer

Data element attributes

Collection and usage attributes

Collection methods: This standard question was developed by Picker Institute Europe and selected for use by the Patient Experience Information Development Working Group (PEIDWG) as part of the national set of core, common patient experience questions (CATI version) designed to be used for patients admitted to hospital. The question relating to this data element is as follows:

- *PEX Q4a*: Did you have family or someone close to you who wanted to talk to the staff?

Source and reference attributes

Submitting organisation: Patient Experience Information Development Working Group (PEIDWG)
Australian Commission on Safety and Quality in Health Care (ACSQHC)
National Health Information Standards and Statistics Committee (NHSSC)

Origin: National Health Service (NHS) 2004. NHS Stroke Questionnaire, Version 6, 10 May 2004 (Question 19). National Health Service, London. Last viewed 1 April 2014,

http://www.nhssurveys.org/Filestore/documents/Stroke_Questionnaire.pdf

Modified by PEIDWG – response option 5 has been changed to ‘you’ for CATI purposes.

Relational attributes

Implementation in Data Set Specifications: [Hospital patient experience DSS 2014-Health!](#), Recorded 11/10/2013
Implementation start date: 01/07/2014