Hospital patient experience DSS 2014-

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Identifying and definitional attributes

Metadata item type:	Data Set Specification
METEOR identifier:	518877
Registration status:	Health!, Recorded 11/10/2013
DSS type:	Data Set Specification (DSS)
Scope:	The purpose of the Hospital patient experience data set specification (DSS) is to describe the information that should be collected to capture patients' experience within the Australian hospital system. The DSS contains metadata describing the various data items that are collected via the suite of 12 national core, common patient experience questions (17 data elements) developed by Picker Institute Europe and selected for use by the Patient Experience Information Development Working Group (PEIDWG) of the National Health Information Standards and Statistics Committee (NHISSC) to capture national patient experience information. The DSS also includes a number of additional demographic or contextual data elements. *Patients* The DSS is intended for use among admitted patients of public and private hospitals, both those admitted for overnight care and those admitted for same day care. The DSS is not designed for use with maternity, paediatric and mental health admitted patients because the core common questions have not been validated for those patient groups.

Collection and usage attributes

Statistical unit:	Episode of admitted patient care
Guide for use:	The exact wording of the question to be used in collection of this DSS can be found in the Collection methods section of each data element. For questions which refer to a 'hospital', the wording may be changed to reflect the context in which the survey is being administered. For example, where a question says '...while in hospital...', this may be replaced with '...while admitted for day surgery...'. The majority of questions in the national core, common patient experience questions are based on the National Health Service (NHS) Adult Inpatient Survey (http://www.nhssurveys.org/surveys/705) that was developed by Picker Institute Europe. The question set has undergone cognitive testing and piloting and has been validated for use with patients who have been admitted overnight patients and for same day care, via computer assisted telephone interview (CATI).
Implementation start date:	01/07/2014
Comments:	*Glossary items* Glossary terms that are relevant to this data set specification are included here. **Hospital-in-the-home care** **Separation**

Source and reference attributes

Submitting organisation:	Patient Experience Information Development Working Group (PEIDWG) Australian Commission on Safety and Quality in Health Care (ACSQHC) National Health Information Standards and Statistics Committee (NHISSC)

Origin: National Health Service (NHS) 2013. NHS Adult Inpatient Survey 2013. National Health Service, London. Viewed 29 August 2013, http://www.nhssurveys.org/surveys/705

Relational attributes

Metadata items in this Data Set Specification

Seq No.	Metadata item	Obligation	Max occurs
1	Patient—whether and how often treated with respect and dignity descriptor, code N	Mandatory	1
2	Patient—how often doctors, nurses and other health professionals explained things in an understandable way descriptor, code N	Mandatory	1
3	Patient—involved as much as they wanted to be in decisions about care and treatment descriptor, code N	Mandatory	1
4	Patient—family or someone close to the patient wanted to talk to staff indicator, code N	Mandatory	1
5	Patient—extent of opportunity for family or someone close to talk to staff descriptor, code N ***Conditional obligation:*** This data element is only to be reported if the response to the Patient—family or friends wanted to talk to staff indicator data element is yes (Code 1).	Conditional	1
6	Patient—worries or fears about condition or treatment while in hospital indicator, code N	Mandatory	1
7	Patient—extent of discussion of worries or fears about condition or treatment with a healthcare professional descriptor, code N ***Conditional obligation:*** This data element is only to be reported if the response to the Patient—worries and fears about their condition or treatment presence indicator data element is yes (Code 1).	Conditional	1
8	Patient—amount of information given to family, carer or someone close about condition or treatment descriptor, code N	Mandatory	1
9	Patient—in pain while in hospital indicator, code N	Mandatory	1
10	Patient—hospital staff did everything they could to help manage the patient's pain descriptor, code N ***Conditional obligation:*** This data element is only to be reported if the response to the Patient—in pain while in hospital indicator, code N data element is yes (Code 1).	Conditional	1
11	Patient—extent to which assistance was received from staff within a reasonable timeframe descriptor, code N	Mandatory	1
12	Patient—level of cleanliness of hospital toilets and bathrooms descriptor, code N	Mandatory	1
13	Patient—given enough information about how to manage care at home after leaving hospital descriptor, code N	Mandatory	1
14	Patient—adequate arrangements made by the hospital for any services needed after leaving hospital descriptor, code N	Mandatory	1
15	Patient—how well doctors and nurses worked together descriptor, code N	Mandatory	1
16	Patient—overall rating of care received while in hospital descriptor, code N	Mandatory	1
17	Patient—self-assessed health status, code N	Mandatory	1

Seq No.	Metadata item	Obligation	Max occurs
-	Episode of admitted patient care—separation date, DDMMYYYY	Mandatory	1
-	Episode of admitted patient care—separation mode, code N	Mandatory	1
-	Establishment—organisation identifier (Australian), NNX[X]NNNNN	Mandatory	1
-	Person—area of usual residence, statistical area level 2 (SA2) code (ASGS 2011) N(9)	Mandatory	1
-	Person—date of birth, DDMMYYYY	Mandatory	1
-	Person—date of statistical survey completion, DDMMYYYY ***DSS specific information:*** This data element describes the date on which the patient completes the patient experience survey data collection instrument.	Mandatory	1
-	Person—Indigenous status, code N ***DSS specific information:*** **AIHW recommendation:** Change the coding of incompatible responses (where a person identifies as both non-Indigenous and Aboriginal/Torres Strait Islander status) from the recommendation to record this response as Indigenous, to the recommendation that the response should be clarified with the respondent where possible, or otherwise coded as not stated.	Mandatory	1
-	Person—main language spoken at home, code (ASCL 2011) NN{NN}	Mandatory	1
-	Person—mode of statistical survey completion, code N[N] ***DSS specific information:*** This data element describes the mode by which the patient completes the patient experience survey data collection instrument.	Mandatory	1
-	Person—preferred language, code (ASCL 2011) NN{NN}	Mandatory	1
-	Person—sex, code N	Mandatory	1