

Care coordination

Exported from METEOR (AIHW's Metadata Online Registry)

© Australian Institute of Health and Welfare 2024

This product, excluding the AIHW logo, Commonwealth Coat of Arms and any material owned by a third party or protected by a trademark, has been released under a Creative Commons BY 4.0 (CC BY 4.0) licence. Excluded material owned by third parties may include, for example, design and layout, images obtained under licence from third parties and signatures. We have made all reasonable efforts to identify and label material owned by third parties.

You may distribute, remix and build on this website's material but must attribute the AIHW as the copyright holder, in line with our attribution policy. The full terms and conditions of this licence are available at <https://creativecommons.org/licenses/by/4.0/>.

Enquiries relating to copyright should be addressed to info@aihw.gov.au.

Enquiries or comments on the METEOR metadata or download should be directed to the METEOR team at meteor@aihw.gov.au.

Care coordination

Identifying and definitional attributes

Metadata item type:	Glossary Item
METEOR identifier:	494985
Registration status:	Health! , Superseded 16/01/2020
Definition:	Care coordination services provide a single point of contact (via a Care Facilitator) for people (and their families/carers) with lived experience of mental illness and complex care needs. Care Facilitators will be responsible for ensuring all of the patients' care needs, clinical and non-clinical and as determined by a nationally consistent assessment tool, are being met (Commonwealth of Australia 2012).
Context:	Mental health non-government organisation establishments service type taxonomy.

Collection and usage attributes

Guide for use:	<p><i>Distinguishing features:</i></p> <ul style="list-style-type: none">• The principal service provided is the coordination of access to a range of services required by the individual• Where other support services are delivered, they are incidental to the principal care coordination role <p><i>Inclusions:</i></p> <ul style="list-style-type: none">• Care coordination <p><i>Exclusions:</i></p> <ul style="list-style-type: none">• Care coordination provided as part of delivering another service type <p><i>Example programs and initiatives:</i></p> <ul style="list-style-type: none">• Care Coordination for People with a Severe Mental Illness and Multiple Needs, Victoria• Partners In Recovery• Living Options
-----------------------	--

Source and reference attributes

Submitting organisation:	Australian Institute of Health and Welfare
---------------------------------	--

Relational attributes

Related metadata references:	Has been superseded by Care coordination Health! , Standard 16/01/2020
	See also Mental health non-government organisation service type code N[N] Health! , Standard 13/11/2014
Metadata items which use this glossary item:	Care coordination mental health service type cluster Health! , Standard 13/11/2014
	Mental health non-government organisation establishments NBEDS 2015- Health! , Standard 13/11/2014
	Mental health non-government organisation grants cluster Health! , Superseded 16/01/2020
	Service integration infrastructure Health! , Superseded 16/01/2020