

Personalised support—linked to housing

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Personalised support—linked to housing

Identifying and definitional attributes

Metadata item type: Glossary Item

METEOR identifier: 494973

Registration status: [Health!](#), Superseded 16/01/2020

Definition: Personalised support services are flexible services tailored to a mental health consumer's individual and changing needs. They include a range of one-on-one activities provided by a support worker directly to mental health consumers in their homes or local communities (Department of Communities 2011).

Personalised support—linked to housing includes services that provide personalised psychosocial support that is coordinated with provision of social housing or privately negotiated housing at the point of entry into the program (but not necessarily tied to such indefinitely).

Context: Mental health non-government organisation establishments service type taxonomy.

Collection and usage attributes

Guide for use: *Distinguishing features:*

- Primarily delivered on a one-on-one, face-to-face basis
- Primarily delivered in the consumer's home or own environment
- Provision of personalised support is coordinated with provision of social housing or a privately negotiated housing place at the point of entry into the program (but not necessarily tied to such indefinitely)
- Services are tailored to the needs of the individual consumer
- May be of varying intensity (e.g. high, medium, low)

Inclusions:

- Coordinated housing and support
- Cluster housing programs
- Long term supported housing

Exclusions:

- Provision of personalised support initiated independently of any housing arrangements (these are reported under [Personalised support—other](#))
- Personalised support services provided to individuals that are targeted only at improving the person's participation in employment, education or vocational training (these are reported under [Education, employment and training](#))
- Staffed residential services (these are reported under [Staffed residential services](#))

Example services:

- Housing and Accommodation Support Initiative (HASI), New South Wales
- Housing and Support Program (HASP), Queensland
- Housing and Accommodation Support Partnership (HASP), South Australia

Source and reference attributes

Submitting organisation: Australian Institute of Health and Welfare

Relational attributes

Related metadata references:

Has been superseded by [Personalised support—linked to housing Health!](#), Standard 16/01/2020

See also [Mental health non-government organisation service type code N\[N\] Health!](#), Standard 13/11/2014

Metadata items which use this glossary item:

[Mental health non-government organisation establishments NBEDS 2015-Health!](#), Standard 13/11/2014

[Mental health non-government organisation grants cluster Health!](#), Superseded 16/01/2020

[Personalised support—linked to housing mental health service type cluster Health!](#), Standard 13/11/2014

[Personalised support—other Health!](#), Superseded 16/01/2020