

Counselling, support, information and referral— telephone mental health service type cluster

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Counselling, support, information and referral—telephone mental health service type cluster

Identifying and definitional attributes

Metadata item type:	Data Set Specification
METEOR identifier:	494816
Registration status:	Health! , Standard 13/11/2014
DSS type:	Data Element Cluster
Scope:	This data element cluster describes Counselling, support, information and referral—telephone activities in a mental health non-government organisation service.

Source and reference attributes

Submitting organisation: Australian Institute of Health and Welfare

Relational attributes

Implementation in Data Set Specifications: [Mental health non-government organisation establishments NBEDS 2015-Health!](#), Standard 13/11/2014
Implementation start date: 01/07/2015
Conditional obligation:

Data are only to be reported for this data element cluster if the reporting organisation provides [Counselling, support, information and referral—telephone](#) services.

Metadata items in this Data Set Specification

Seq No.	Metadata item	Obligation	Max occurs
1	Service provider organisation—source of funding, government authority mental health identifier code NNN	Mandatory	1
2	Entity—Australian business number (ABN), identifier N(11)	Mandatory	1
3	Service provider organisation—program name, text X[X(99)]	Mandatory	1
4	Service provider organisation—number of clients, total N[NNNNN]	Mandatory	1
5	Service provider organisation—unique client count accuracy descriptor, code N	Mandatory	1
DSS specific information:			
Code 8, 'Unknown count type', is not permitted for this collection.			
6	Service provider organisation—number of service provision telephone calls, total N[NNNNN]	Mandatory	1
7	Service provider organisation—mental health funding provided to non-government organisations from government authorities, total Australian currency N[N(8)]	Mandatory	1

Seq No.	Metadata item	Obligation	Max occurs
8	<p>Service provider organisation—full-time equivalent staff (paid), total N[NNN{.N}]</p> <p>DSS specific information:</p> <p>This data element should be calculated on an annual basis.</p> <p>The intention of this data element is to separately identify those staff employed in roles related directly to the delivery of Counselling, support, information and referral—telephone services.</p> <p>FTE should be apportioned to the relevant funding stream.</p> <p>Exclusions:</p> <ul style="list-style-type: none"> • Staff employed in roles only administratively and managerially related to the delivery of client services (reported in Full-time equivalent paid overhead staff (average)). • Volunteers/unpaid staff (reported in Hours worked—volunteer/unpaid staff). <p>Inclusions:</p> <ul style="list-style-type: none"> • Peer workers (also reported in Full-time equivalent paid peer workers (average)). 	Mandatory	1
9	<p>Service provider organisation—hours worked by volunteer/unpaid staff, total N[NNNNNNN]</p> <p>DSS specific information:</p> <p>The intention of this data element is to separately identify those staff employed in unpaid roles related directly to the delivery of Counselling, support, information and referral—telephone services.</p> <p>Hours worked during the reporting period should be apportioned to the relevant funding stream.</p>	Mandatory	1
10	<p>Service provider organisation—full-time equivalent staff paid peer workers, average NNNN.NN</p> <p>DSS specific information:</p> <p>This data element should be calculated on an annual basis.</p> <p>The intention of this data element is to separately identify peer workers employed in roles related directly to the delivery of Counselling, support, information and referral—telephone services.</p> <p>FTE should be apportioned to the relevant funding stream.</p>	Mandatory	1