

# Service Agreement - Department of Health and Human Services Tasmania: 2012

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## Identifying and definitional attributes

<b>Metadata item type:</b>	Indicator Set
<b>Indicator set type:</b>	Other
<b>METEOR identifier:</b>	484382
<b>Registration status:</b>	<a href="#">Tasmanian Health</a> , Superseded 12/12/2016
<b>Description:</b>	<p>Service Agreements between Minister for Health and the Governing Council's of Tasmanian Health Organisations.</p> <p>The Service Level Agreement is the key accountability agreement between the Tasmanian Government and the Governing Council of each Tasmanian Health Organisation (THO). It is a negotiated agreement between the Minister for Health and the THO Governing Council, and sets out:</p> <ul style="list-style-type: none"><li>• a schedule of services to be provided by the THO</li><li>• performance goals and objectives for the THO</li><li>• performance standards, performance targets and performance measures for the THO</li><li>• reporting requirements</li><li>• a THO performance management process</li><li>• THO funding provisions.</li></ul> <p>Service Level Agreements are to be finalised by 30 June each year.</p> <p>Under the National Health Reform Agreement, Service Level Agreements must also be publicly released within 14 calendar days of their finalisation or amendment.</p> <p>Under the <i>Tasmanian Health Organisations Act 2011</i>, the Service Level Agreements are to be tabled before each House of Parliament, within 10 sitting days after the service agreement is finalised or an amendment is signed.</p>

## Relational attributes

<b>Outcome areas linked to this Indicator set:</b>	<p><a href="#">Elective surgery access</a> <a href="#">Tasmanian Health</a>, Standard 07/12/2016</p> <p><a href="#">Emergency Department access</a> <a href="#">Tasmanian Health</a>, Standard 07/12/2016</p> <p><a href="#">Hospital Activity</a> <a href="#">Tasmanian Health</a>, Candidate 26/06/2014</p>
<b>Indicators linked to this Indicator set:</b>	<p><a href="#">Service Agreement - Department of Health and Human Services Tasmania: 2012, KPI11-Weighted separations, 2012</a> <a href="#">Tasmanian Health</a>, Superseded 09/12/2016</p> <p><a href="#">Service Agreement - Department of Health and Human Services Tasmania: 2012, KPI16-Percentage of all emergency department presentations who have physically left the emergency department within four hours, 2012</a> <a href="#">Tasmanian Health</a>, Superseded 09/12/2016</p> <p><a href="#">Service Agreement - Department of Health and Human Services Tasmania: 2012, KPI24-Average overdue wait time (in days) for those who have waited beyond the elective surgery recommended time, 2012</a> <a href="#">Tasmanian Health</a>, Superseded 09/12/2016</p>

## Collection and usage attributes

**Implementation start date:** 01/07/2012

**Implementation end date:** 30/06/2013

## **Source and reference attributes**

**Submitting organisation:** Department of Health and Human Services Tasmania