Service provider organisation—hours worked by volunteer/unpaid staff, total N[NNNNNN]

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# Service provider organisation—hours worked by volunteer/unpaid staff, total N[NNNNNN]

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| Identifying and definitional attributes | |
| Metadata item type: | Data Element |
| Short name: | Hours worked—volunteer/unpaid staff |
| METEOR identifier: | 481296 |
| Registration status: | [Health!](https://meteor-uat.aihw.gov.au/RegistrationAuthority/14), Standard 13/11/2014 |
| Definition: | The total number of hours actually worked by all  [**volunteer**](https://meteor-uat.aihw.gov.au/content/327272)/unpaid staff in a service provider organisation. |
| Context: | To assist in the analysis of staffing inputs and to enable a comparison of the staffing requirements of different service types. It is important to include volunteers due to the significant contribution they make within many organisations. |
| Data Element Concept: | [Service provider organisation—hours worked by volunteer/unpaid staff](https://meteor-uat.aihw.gov.au/content/481293) |
| Value Domain: | [Total hours N[NNNNNN]](https://meteor-uat.aihw.gov.au/content/481289) |

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| Value domain attributes | | |
| Representational attributes | | |
| Representation class: | Total | |
| Data type: | Number | |
| Format: | N[NNNNNN] | |
| Maximum character length: | 7 | |
| Unit of measure: | Hour (h) | |

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| Collection and usage attributes | |
| Guide for use: | Total hours expressed as 0, 1, 425 etc. |



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| Data element attributes | |
| Collection and usage attributes | |
| Guide for use: | This data element describes the actual staff hours worked by volunteers during the reporting period, not the rostered hours or full-time equivalent staff. |
| Collection methods: | In some collections, this data element may be collected for a specified week. Other collections may specify a 'usual' week or an average week calculated from a number of weeks or the entire year. |
| Source and reference attributes | |
| Submitting organisation: | Australian Institute of Health and Welfare |
| Origin: | Australian Institute of Health and Welfare 2002. Commonwealth State/Territory Disability Agreement National Minimum Data Set collection: Data guide-data items and definitions 2002-03. Canberra: AIHW |
| Reference documents: | Commonwealth State/Territory Disability Agreement National Minimum Data Set (CSTDA NMDS) collection. Data Guide: data items and definitions 2006-07. |
| Relational attributes | |
| Implementation in Data Set Specifications: | [Care coordination mental health service type cluster](https://meteor-uat.aihw.gov.au/content/494839)  [Health!](https://meteor-uat.aihw.gov.au/RegistrationAuthority/14), Standard 13/11/2014  ***DSS specific information:***  The intention of this data element is to separately identify those staff employed in unpaid roles related directly to the delivery of [**Care coordination**](https://meteor-uat.aihw.gov.au/content/494985) services.  Hours worked during the reporting period should be apportioned to the relevant funding stream.  [Counselling—face-to-face mental health service type cluster](https://meteor-uat.aihw.gov.au/content/494740)  [Health!](https://meteor-uat.aihw.gov.au/RegistrationAuthority/14), Standard 13/11/2014  ***DSS specific information:***  The intention of this data element is to separately identify those staff employed in unpaid roles related directly to the delivery of [**Counselling—face-to-face**](https://meteor-uat.aihw.gov.au/content/494808) services.  Hours worked during the reporting period should be apportioned to the relevant funding stream.  [Counselling, support, information and referral—online mental health service type cluster](https://meteor-uat.aihw.gov.au/content/494818)  [Health!](https://meteor-uat.aihw.gov.au/RegistrationAuthority/14), Standard 13/11/2014  ***DSS specific information:***  The intention of this data element is to separately identify those staff employed in unpaid roles related directly to the delivery of [**Counselling, support, information and referral—online**](https://meteor-uat.aihw.gov.au/content/494957) services.  Hours worked during the reporting period should be apportioned to the relevant funding stream.  [Counselling, support, information and referral—telephone mental health service type cluster](https://meteor-uat.aihw.gov.au/content/494816)  [Health!](https://meteor-uat.aihw.gov.au/RegistrationAuthority/14), Standard 13/11/2014  ***DSS specific information:***  The intention of this data element is to separately identify those staff employed in unpaid roles related directly to the delivery of [**Counselling, support, information and referral—telephone**](https://meteor-uat.aihw.gov.au/content/494953) services.  Hours worked during the reporting period should be apportioned to the relevant funding stream.  [Education, employment and training mental health service type cluster](https://meteor-uat.aihw.gov.au/content/494843)  [Health!](https://meteor-uat.aihw.gov.au/RegistrationAuthority/14), Standard 13/11/2014  ***DSS specific information:***  The intention of this data element is to separately identify those staff employed in unpaid roles related directly to the delivery of [**Education, employment and training**](https://meteor-uat.aihw.gov.au/content/494991) services.  Hours worked during the reporting period should be apportioned to the relevant funding stream.  [Family and carer support mental health service type cluster](https://meteor-uat.aihw.gov.au/content/494834)  [Health!](https://meteor-uat.aihw.gov.au/RegistrationAuthority/14), Standard 13/11/2014  ***DSS specific information:***  The intention of this data element is to separately identify those staff employed in unpaid roles related directly to the delivery of [**Family and carer support**](https://meteor-uat.aihw.gov.au/content/494979) services.  Hours worked during the reporting period should be apportioned to the relevant funding stream.  [Group support activities mental health service type cluster](https://meteor-uat.aihw.gov.au/content/494822)  [Health!](https://meteor-uat.aihw.gov.au/RegistrationAuthority/14), Standard 13/11/2014  ***DSS specific information:***  The intention of this data element is to separately identify those staff employed in unpaid roles related directly to the delivery of [**Group support activities**](https://meteor-uat.aihw.gov.au/content/494964).  Hours worked during the reporting period should be apportioned to the relevant funding stream.  [Individual advocacy mental health service type cluster](https://meteor-uat.aihw.gov.au/content/494837)  [Health!](https://meteor-uat.aihw.gov.au/RegistrationAuthority/14), Standard 13/11/2014  ***DSS specific information:***  The intention of this data element is to separately identify those staff employed in unpaid roles related directly to the delivery of [**Individual advocacy**](https://meteor-uat.aihw.gov.au/content/494982) services.  Hours worked during the reporting period should be apportioned to the relevant funding stream.  [Mental health non-government organisation establishments DSS (draft - this is NOT the new NMDS!)](https://meteor-uat.aihw.gov.au/content/478985)  [Health!](https://meteor-uat.aihw.gov.au/RegistrationAuthority/14), Recorded 04/07/2012  ***Implementation start date:*** 01/07/2013  [Mental health promotion mental health service type cluster](https://meteor-uat.aihw.gov.au/content/494847)  [Health!](https://meteor-uat.aihw.gov.au/RegistrationAuthority/14), Standard 13/11/2014  ***DSS specific information:***  The intention of this data element is to separately identify those staff employed in unpaid roles related directly to the delivery of [**Mental health promotion**](https://meteor-uat.aihw.gov.au/content/494997) services.  Hours worked during the reporting period should be apportioned to the relevant funding stream.  [Mental illness prevention mental health service type cluster](https://meteor-uat.aihw.gov.au/content/494850)  [Health!](https://meteor-uat.aihw.gov.au/RegistrationAuthority/14), Standard 13/11/2014  ***DSS specific information:***  The intention of this data element is to separately identify those staff employed in unpaid roles related directly to the delivery of [**Mental illness prevention**](https://meteor-uat.aihw.gov.au/content/495000) services.  Hours worked during the reporting period should be apportioned to the relevant funding stream.  [Mutual support and self-help mental health service type cluster](https://meteor-uat.aihw.gov.au/content/494824)  [Health!](https://meteor-uat.aihw.gov.au/RegistrationAuthority/14), Standard 13/11/2014  ***DSS specific information:***  The intention of this data element is to separately identify those staff employed in unpaid roles related directly to the delivery of [**Mutual support and self-help**](https://meteor-uat.aihw.gov.au/content/494967) services.  Hours worked during the reporting period should be apportioned to the relevant funding stream.  [Personalised support—linked to housing mental health service type cluster](https://meteor-uat.aihw.gov.au/content/494828)  [Health!](https://meteor-uat.aihw.gov.au/RegistrationAuthority/14), Standard 13/11/2014  ***DSS specific information:***  The intention of this data element is to separately identify those staff employed in unpaid roles related directly to the delivery of [**Personalised support—linked to housing**](https://meteor-uat.aihw.gov.au/content/494973) services.  Hours worked during the reporting period should be apportioned to the relevant funding stream.  [Personalised support—other mental health service type cluster](https://meteor-uat.aihw.gov.au/content/494830)  [Health!](https://meteor-uat.aihw.gov.au/RegistrationAuthority/14), Standard 13/11/2014  ***DSS specific information:***  The intention of this data element is to separately identify those staff employed in unpaid roles related directly to the delivery of [**Personalised support—other**](https://meteor-uat.aihw.gov.au/content/494976) services.  Hours worked during the reporting period should be apportioned to the relevant funding stream.  [Sector development and representation mental health service type cluster](https://meteor-uat.aihw.gov.au/content/494845)  [Health!](https://meteor-uat.aihw.gov.au/RegistrationAuthority/14), Standard 13/11/2014  ***DSS specific information:***  The intention of this data element is to separately identify those staff employed in unpaid roles related directly to the delivery of [**Sector development and representation**](https://meteor-uat.aihw.gov.au/content/494994) services.  Hours worked during the reporting period should be apportioned to the relevant funding stream.  [Staffed residential services mental health service type cluster](https://meteor-uat.aihw.gov.au/content/494826)  [Health!](https://meteor-uat.aihw.gov.au/RegistrationAuthority/14), Standard 13/11/2014  ***DSS specific information:***  The intention of this data element is to separately identify those staff employed in unpaid roles related directly to the delivery of [**Staffed residential services**](https://meteor-uat.aihw.gov.au/content/494970).  Hours worked during the reporting period should be apportioned to the relevant funding stream. |