

# Non-admitted patient service event—service delivery mode, code N

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# Non-admitted patient service event—service delivery mode, code N

## Identifying and definitional attributes

<b>Metadata item type:</b>	Data Element
<b>Short name:</b>	Service delivery mode
<b>Synonymous names:</b>	Service mode
<b>METEOR identifier:</b>	410953
<b>Registration status:</b>	<a href="#">Independent Hospital Pricing Authority, Standard 01/11/2012 Health!</a> , Superseded 13/11/2014
<b>Definition:</b>	The method of communication between a non-admitted patient and a healthcare provider during a service event, as represented by a code.
<b>Data Element Concept:</b>	<a href="#">Non-admitted patient service event—service delivery mode</a>
<b>Value Domain:</b>	<a href="#">Service delivery mode code N</a>

## Value domain attributes

### Representational attributes

<b>Representation class:</b>	Code
<b>Data type:</b>	Number
<b>Format:</b>	N
<b>Maximum character length:</b>	1

	<b>Value</b>	<b>Meaning</b>
<b>Permissible values:</b>	1	In person
	2	Telephone
	3	Videoconference
	4	Electronic mail
	5	Postal/courier service
	8	Other

## Collection and usage attributes

<b>Guide for use:</b>	<p>CODE 1 In person</p> <p>The healthcare provider delivers the service in the physical presence of the patient (i.e., in the same room). Codes 1 and 3 provide a measure of 'face-to-face' service delivery.</p> <p>CODE 2 Telephone</p> <p>The healthcare provider delivers the service using a telephone. This includes teleconference.</p> <p>CODE 3 Videoconference</p> <p>The healthcare provider delivers the service using videoconference equipment. Codes 1 and 3 provide a measure of 'face-to-face' service delivery.</p> <p>CODE 4 Electronic mail</p> <p>The healthcare provider delivers the service via electronic mail.</p> <p>CODE 5 Postal/courier service</p> <p>The healthcare provider delivers the service via postal (including courier) services. Guide for use sourced from Queensland Health (data element QHLTH 040780).</p>
<b>Comments:</b>	

## Data element attributes

### Collection and usage attributes

**Collection methods:** The mode is from the point of view of the patient in relation to the healthcare provider who records the service event in the patient's medical record.

### Source and reference attributes

**Submitting organisation:** NAP NMDS (Phase 1) Working Group

### Relational attributes

**Related metadata references:**

- Supersedes [Non-admitted patient service event—service mode, hospital code N{.N}](#)  
[Health!](#), Superseded 06/10/2010
- Has been superseded by [Non-admitted patient service event—service delivery mode, code N](#)  
[Health!](#), Superseded 05/10/2016
- See also [Appointment—service delivery mode, code AAA](#)  
[WA Health](#), Standard 19/03/2015
- See also [Appointment—service delivery mode, code AAA](#)  
[WA Health](#), Standard 24/04/2015
- See also [Non-admitted patient service event—service delivery setting, code N](#)  
[Health!](#), Superseded 13/11/2014  
[Independent Hospital Pricing Authority](#), Standard 01/11/2012

**Implementation in Data Set Specifications:**

[Activity based funding: Non-admitted patient care DSS 2013-2014](#)  
[Independent Hospital Pricing Authority](#), Superseded 01/03/2013

**Implementation start date:** 01/07/2013

**Implementation end date:** 30/06/2014

[Non-admitted patient activity based funding DSS 2012-2013](#)

[Independent Hospital Pricing Authority](#), Superseded 30/10/2012

**Implementation start date:** 01/07/2012

**Implementation end date:** 30/06/2013

[Non-admitted patient DSS 2011-12](#)

[Health!](#), Superseded 07/12/2011

**Implementation start date:** 01/07/2011

**Implementation end date:** 30/06/2012

[Non-admitted patient DSS 2012-13](#)

[Health!](#), Superseded 02/05/2013

**Implementation start date:** 01/07/2012

**Implementation end date:** 30/06/2013

[Non-admitted patient DSS 2013-14](#)

[Health!](#), Superseded 07/03/2014

**Implementation start date:** 01/07/2013

**Implementation end date:** 30/06/2014

[Non-admitted patient DSS 2014-15](#)

[Health!](#), Superseded 13/11/2014

**Implementation start date:** 01/07/2014

**Implementation end date:** 30/06/2015