Non-admitted patient service event—service delivery mode, code N

Exported from METEOR

(AIHW's Metadata Online Registry)

© Australian Institute of Health and Welfare 2024

This product, excluding the AIHW logo, Commonwealth Coat of Arms and any material owned by a third party or protected by a trademark, has been released under a Creative Commons BY 4.0 (CC BY 4.0) licence. Excluded material owned by third parties may include, for example, design and layout, images obtained under licence from third parties and signatures. We have made all reasonable efforts to identify and label material owned by third parties.

You may distribute, remix and build on this website’s material but must attribute the AIHW as the copyright holder, in line with our attribution policy. The full terms and conditions of this licence are available at https://creativecommons.org/licenses/by/4.0/.

Enquiries relating to copyright should be addressed to info@aihw.gov.au.

Enquiries or comments on the METEOR metadata or download should be directed to the METEOR team at meteor@aihw.gov.au.

# Non-admitted patient service event—service delivery mode, code N

|  |
| --- |
| Identifying and definitional attributes |
| Metadata item type: | Data Element |
| Short name: | Service delivery mode |
| Synonymous names: | Service mode |
| METEOR identifier: | 410953 |
| Registration status: | [Independent Hospital Pricing Authority](https://meteor-uat.aihw.gov.au/RegistrationAuthority/6), Standard 01/11/2012[Health!](https://meteor-uat.aihw.gov.au/RegistrationAuthority/14), Superseded 13/11/2014 |
| Definition: | The method of communication between a non-admitted patient and a healthcare provider during a service event, as represented by a code.  |

|  |
| --- |
| Data element concept attributes |
| Identifying and definitional attributes |
| Data element concept: | [Non-admitted patient service event—service delivery mode](https://meteor-uat.aihw.gov.au/content/410946)  |
| METEOR identifier: | 410946 |
| Registration status: | [Independent Hospital Pricing Authority](https://meteor-uat.aihw.gov.au/RegistrationAuthority/6), Standard 01/11/2012[Health!](https://meteor-uat.aihw.gov.au/RegistrationAuthority/14), Superseded 13/11/2014 |
| Definition: | The method of communication between a non-admitted patient and a healthcare provider during a service event. |
| Object class: | [Non-admitted patient service event](https://meteor-uat.aihw.gov.au/content/400604) |
| Property: | [Service delivery mode](https://meteor-uat.aihw.gov.au/content/410944) |
| Source and reference attributes |
| Submitting organisation: | NAP NMDS (Phase 1) Working Group |

|  |
| --- |
| Value domain attributes  |
| Identifying and definitional attributes |
| Value domain: | [Service delivery mode code N](https://meteor-uat.aihw.gov.au/content/410942) |
| METEOR identifier: | 410942 |
| Registration status: | [Independent Hospital Pricing Authority](https://meteor-uat.aihw.gov.au/RegistrationAuthority/6), Standard 01/11/2012[Health!](https://meteor-uat.aihw.gov.au/RegistrationAuthority/14), Superseded 25/01/2018 |
| Definition: | A code set representing the method of communication between the patient or client and the healthcare provider.  |

|  |
| --- |
| Representational attributes |
| Representation class: | Code |
| Data type: | Number |
| Format: | N |
| Maximum character length: | 1 |
|   | **Value** | **Meaning** |
| Permissible values: | 1 | In person |
|   | 2 | Telephone |
|   | 3 | Videoconference |
|   | 4 | Electronic mail |
|   | 5 | Postal/courier service |
|   | 8  | Other  |

|  |
| --- |
| Collection and usage attributes |
| Guide for use: | CODE 1   In personThe healthcare provider delivers the service in the physical presence of the patient (i.e., in the same room). Codes 1 and 3 provide a measure of 'face-to-face' service delivery.CODE 2   TelephoneThe healthcare provider delivers the service using a telephone. This includes teleconference.CODE 3   Videoconference The healthcare provider delivers the service using videoconference equipment. Codes 1 and 3 provide a measure of 'face-to-face' service delivery.CODE 4   Electronic mailThe healthcare provider delivers the service via electronic mail.CODE 5   Postal/courier serviceThe healthcare provider delivers the service via postal (including courier) services. |
| Comments: | Guide for use sourced from Queensland Health (data element QHLTH 040780).  |

|  |
| --- |
| Data element attributes  |
| Collection and usage attributes |
| Collection methods: | The mode is from the point of view of the patient in relation to the healthcare provider who records the service event in the patient's medical record. |
| Source and reference attributes |
| Submitting organisation: | NAP NMDS (Phase 1) Working Group |
| Relational attributes |
| Related metadata references: | Supersedes [Non-admitted patient service event—service mode, hospital code N{.N}](https://meteor-uat.aihw.gov.au/content/270096)[Health!](https://meteor-uat.aihw.gov.au/RegistrationAuthority/14), Superseded 06/10/2010Has been superseded by [Non-admitted patient service event—service delivery mode, code N](https://meteor-uat.aihw.gov.au/content/584098)[Health!](https://meteor-uat.aihw.gov.au/RegistrationAuthority/14), Superseded 05/10/2016See also [Appointment—service delivery mode, code AAA](https://meteor-uat.aihw.gov.au/content/509533)[WA Health](https://meteor-uat.aihw.gov.au/RegistrationAuthority/5), Standard 19/03/2015See also [Appointment—service delivery mode, code AAA](https://meteor-uat.aihw.gov.au/content/606773)[WA Health](https://meteor-uat.aihw.gov.au/RegistrationAuthority/5), Standard 24/04/2015See also [Non-admitted patient service event—service delivery setting, code N](https://meteor-uat.aihw.gov.au/content/403593)[Health!](https://meteor-uat.aihw.gov.au/RegistrationAuthority/14), Superseded 13/11/2014[Independent Hospital Pricing Authority](https://meteor-uat.aihw.gov.au/RegistrationAuthority/6), Standard 01/11/2012 |
| Implementation in Data Set Specifications: | [Activity based funding: Non-admitted patient care DSS 2013-2014](https://meteor-uat.aihw.gov.au/content/497531)[Independent Hospital Pricing Authority](https://meteor-uat.aihw.gov.au/RegistrationAuthority/6), Superseded 01/03/2013***Implementation start date:*** 01/07/2013***Implementation end date:*** 30/06/2014[Non-admitted patient activity based funding DSS 2012-2013](https://meteor-uat.aihw.gov.au/content/453284)[Independent Hospital Pricing Authority](https://meteor-uat.aihw.gov.au/RegistrationAuthority/6), Superseded 30/10/2012***Implementation start date:*** 01/07/2012***Implementation end date:*** 30/06/2013[Non-admitted patient DSS 2011-12](https://meteor-uat.aihw.gov.au/content/399390)[Health!](https://meteor-uat.aihw.gov.au/RegistrationAuthority/14), Superseded 07/12/2011***Implementation start date:*** 01/07/2011***Implementation end date:*** 30/06/2012[Non-admitted patient DSS 2012-13](https://meteor-uat.aihw.gov.au/content/471846)[Health!](https://meteor-uat.aihw.gov.au/RegistrationAuthority/14), Superseded 02/05/2013***Implementation start date:*** 01/07/2012***Implementation end date:*** 30/06/2013[Non-admitted patient DSS 2013-14](https://meteor-uat.aihw.gov.au/content/509071)[Health!](https://meteor-uat.aihw.gov.au/RegistrationAuthority/14), Superseded 07/03/2014***Implementation start date:*** 01/07/2013***Implementation end date:*** 30/06/2014[Non-admitted patient DSS 2014-15](https://meteor-uat.aihw.gov.au/content/548176)[Health!](https://meteor-uat.aihw.gov.au/RegistrationAuthority/14), Superseded 13/11/2014***Implementation start date:*** 01/07/2014***Implementation end date:*** 30/06/2015 |