

Non-admitted patient service event—service delivery mode, code N

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Non-admitted patient service event—service delivery mode, code N

Identifying and definitional attributes

Metadata item type:	Data Element
Short name:	Service delivery mode
Synonymous names:	Service mode
METEOR identifier:	410953
Registration status:	Independent Hospital Pricing Authority, Standard 01/11/2012 Health! , Superseded 13/11/2014
Definition:	The method of communication between a non-admitted patient and a healthcare provider during a service event, as represented by a code.
Data Element Concept:	Non-admitted patient service event—service delivery mode
Value Domain:	Service delivery mode code N

Value domain attributes

Representational attributes

Representation class:	Code
Data type:	Number
Format:	N
Maximum character length:	1

	Value	Meaning
Permissible values:	1	In person
	2	Telephone
	3	Videoconference
	4	Electronic mail
	5	Postal/courier service
	8	Other

Collection and usage attributes

Guide for use:

CODE 1 In person

The healthcare provider delivers the service in the physical presence of the patient (i.e., in the same room). Codes 1 and 3 provide a measure of 'face-to-face' service delivery.

CODE 2 Telephone

The healthcare provider delivers the service using a telephone. This includes teleconference.

CODE 3 Videoconference

The healthcare provider delivers the service using videoconference equipment. Codes 1 and 3 provide a measure of 'face-to-face' service delivery.

CODE 4 Electronic mail

The healthcare provider delivers the service via electronic mail.

CODE 5 Postal/courier service

Comments:

The healthcare provider delivers the service via postal (including courier) services. Guide for use sourced from Queensland Health (data element QHLTH 040780).

Data element attributes

Collection and usage attributes

Collection methods:

The mode is from the point of view of the patient in relation to the healthcare provider who records the service event in the patient's medical record.

Source and reference attributes

Submitting organisation:

NAP NMDS (Phase 1) Working Group

Relational attributes

Related metadata references:

Supersedes [Non-admitted patient service event—service mode, hospital code N{.N}](#)

[Health!](#), Superseded 06/10/2010

Has been superseded by [Non-admitted patient service event—service delivery mode, code N](#)

[Health!](#), Superseded 05/10/2016

See also [Appointment—service delivery mode, code AAA](#)

[WA Health](#), Standard 19/03/2015

See also [Appointment—service delivery mode, code AAA](#)

[WA Health](#), Standard 24/04/2015

See also [Non-admitted patient service event—service delivery setting, code N](#)

[Health!](#), Superseded 13/11/2014

[Independent Hospital Pricing Authority](#), Standard 01/11/2012

Implementation in Data Set Specifications:

[Activity based funding: Non-admitted patient care DSS 2013-2014](#)
[Independent Hospital Pricing Authority](#), Superseded 01/03/2013

Implementation start date: 01/07/2013

Implementation end date: 30/06/2014

[Non-admitted patient activity based funding DSS 2012-2013](#)

[Independent Hospital Pricing Authority](#), Superseded 30/10/2012

Implementation start date: 01/07/2012

Implementation end date: 30/06/2013

[Non-admitted patient DSS 2011-12](#)

[Health!](#), Superseded 07/12/2011

Implementation start date: 01/07/2011

Implementation end date: 30/06/2012

[Non-admitted patient DSS 2012-13](#)

[Health!](#), Superseded 02/05/2013

Implementation start date: 01/07/2012

Implementation end date: 30/06/2013

[Non-admitted patient DSS 2013-14](#)

[Health!](#), Superseded 07/03/2014

Implementation start date: 01/07/2013

Implementation end date: 30/06/2014

[Non-admitted patient DSS 2014-15](#)

[Health!](#), Superseded 13/11/2014

Implementation start date: 01/07/2014

Implementation end date: 30/06/2015