Service delivery mode code N

Exported from METEOR (AIHW's Metadata Online Registry)

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Identifying and definitional attributes

Metadata item type:	Value Domain
METEOR identifier:	410942
Registration status:	Independent Hospital Pricing Authority, Standard 01/11/2012
	Health!, Superseded 25/01/2018
Definition:	A code set representing the method of communication between the patient or client and the healthcare provider.

Representational attributes

Representation class:	Code
Data type:	Number
Format:	N
Maximum character length:	1

	Value	Meaning
Permissible values:	1	In person
	2	Telephone
	3	Videoconference
	4	Electronic mail
	5	Postal/courier service
	8	Other

Collection and usage attributes

Guide for use:	CODE 1 In person

The healthcare provider delivers the service in the physical presence of the patient (i.e., in the same room). Codes 1 and 3 provide a measure of 'face-to-face' service delivery.

CODE 2   Telephone

The healthcare provider delivers the service using a telephone. This includes teleconference.

CODE 3   Videoconference

The healthcare provider delivers the service using videoconference equipment. Codes 1 and 3 provide a measure of 'face-to-face' service delivery.

CODE 4   Electronic mail

The healthcare provider delivers the service via electronic mail.

CODE 5   Postal/courier service

The healthcare provider delivers the service via postal (including courier) services.

Comments:	Guide for use sourced from Queensland Health (data element QHLTH 040780).

Relational attributes

Related metadata references:

Supersedes [Hospital service mode code N{.N}](#)
[Health!](#), Standard 01/03/2005

Has been superseded by [Service delivery mode code N](#)
[Health!](#), Superseded 17/07/2020

Data elements implementing this value domain:

[Non-admitted patient service event—service delivery mode, code N](#)
[Health!](#), Superseded 13/11/2014
[Independent Hospital Pricing Authority](#), Standard 01/11/2012

[Non-admitted patient service event—service delivery mode, code N](#)
[Health!](#), Superseded 05/10/2016

[Non-admitted patient service event—service delivery mode, code N](#)
[Health!](#), Superseded 25/01/2018