

Service episode—service cessation reason, homelessness code N[N]

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Service episode—service cessation reason, homelessness code N[N]

Identifying and definitional attributes

Metadata item type:	Data Element
Short name:	Service episode end reason
METEOR identifier:	401582
Registration status:	Housing assistance , Standard 23/08/2010 Homelessness , Superseded 10/08/2018
Definition:	The reason a service episode ended for a client of an agency, as represented by a code.
Data Element Concept:	Service episode—service cessation reason
Value Domain:	Service episode end reason homelessness code N[N]

Value domain attributes

Representational attributes

Representation class:	Code	
Data type:	Number	
Format:	N[N]	
Maximum character length:	2	
	Value	Meaning
Permissible values:	1	Client referred to another specialist homelessness agency
	2	Client referred to a mainstream agency
	3	Client's immediate needs met/case management goals achieved
	4	Maximum service period reached
	5	Service withdrawn from client and no referral made
	6	Client no longer requested assistance
	7	Client did not turn up
	8	Lost contact with client
	9	Client institutionalised
	10	Client incarcerated
	11	Client died
	12	Other
Supplementary values:	99	Not stated/unknown

Collection and usage attributes

Guide for use:	In the Specialist Homelessness Services NMDs, this data element is collected for clients. CODE 1 Client referred to another specialist homelessness agency Selected when the client is referred to another Specialist Homelessness agency or
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to another program within the same organisation/agency that has a different organisation identifier.

CODE 2 Client referred to another mainstream agency

Selected when the client referred is referred to an agency other than a Specialist Homelessness agency and no longer requires support from your agency.

CODE 3 Client's immediate needs met/ case management goals achieved

Selected when the client no longer requires support because their immediate needs have been met and/or case management goals have been achieved.

CODE 4 Maximum service period reached

This is selected when the agency has ended a support period because the maximum time period for which they can provide a service has been reached. That is, an agency may have conditions placed on their services relating to how long they can provide support to a client, for example 6 months.

CODE 5 Service withdrawn from client and no referral made

Selected when the client's support period is ended because the client has not complied with agency's rules or behaved inappropriately.

CODE 6 Client no longer requested assistance

Selected when the client has decided that they no longer require assistance or they have moved from the state/territory or region.

CODE 7 Client did not turn up

Selected when the client had an appointment with the agency and failed to show up and at the end of the collection period, there is no contact with the client the support period is closed.

CODE 8 Lost contact with client

Selected when the client has moved without notifying the agency and the agency has not been able to contact the client.

CODE 9 Client institutionalised

This is selected when a client has been placed in an institution, either voluntarily or involuntarily, for example a rehabilitation facility, or Psychiatric ward of a hospital, and as a result the client no longer requires a service, or the service can no longer be provided to the client.

CODE 10 Client incarcerated

This is selected when a client has been placed in a facility whose main role is to detain and rehabilitate either adult prisoners, or youth/juveniles, and as a result no longer requires a service, or the service can no longer be provided to the client.

CODE 11 Client died

Selected when the client has died during the period he/she was receiving assistance from your agency.

CODE 12 Other

Selected when the support period ended for a reason not covered by the categories above.

Data element attributes

Relational attributes

Related metadata references:

Has been superseded by [Service episode—service cessation reason, homelessness code N\[N\]](#)
[Homelessness](#), Standard 10/08/2018

Implementation in Data Set Specifications:

[Specialist Homelessness Services NMDs 2011](#)

[Homelessness](#), Superseded 01/05/2013

[Housing assistance](#), Superseded 01/05/2013

Implementation start date: 01/07/2011

DSS specific information: In the Specialist Homelessness Services NMDs, this data element may be used to capture multiple responses.

[Specialist Homelessness Services NMDs 2012-13](#)

[Homelessness](#), Superseded 01/05/2013

[Housing assistance](#), Superseded 01/05/2013

Implementation start date: 01/07/2012

Implementation end date: 30/06/2013

DSS specific information: In the Specialist Homelessness Services NMDs, this data element may be used to capture multiple responses.

[Specialist Homelessness Services NMDs 2013-14](#)

[Homelessness](#), Superseded 26/08/2014

[Housing assistance](#), Superseded 26/08/2014

Implementation start date: 01/07/2013

Implementation end date: 30/06/2014

Conditional obligation: In the Specialist Homelessness Services NMDs, this item is only asked of clients if the support period has finished.

DSS specific information:

This collection records a response of Don't Know (CODE 99), which is equivalent to the code Not stated/unknown (CODE 99) in the Standard.

[Specialist Homelessness Services NMDs 2014-15](#)

[Homelessness](#), Superseded 24/11/2016

[Housing assistance](#), Superseded 24/11/2016

Implementation start date: 01/07/2014

Implementation end date: 30/06/2015

Conditional obligation: In the Specialist Homelessness Services NMDs, this item is only asked of clients if the support period has finished.

DSS specific information:

This collection records a response of Don't Know (CODE 99), which is equivalent to the code Not stated/unknown (CODE 99) in the Standard.

[Specialist Homelessness Services NMDs 2015-17](#)

[Homelessness](#), Superseded 24/11/2016

Implementation start date: 01/07/2015

Implementation end date: 30/06/2017

Conditional obligation:

In the Specialist Homelessness Services NMDs, this item is only asked of clients if the support period has finished.

DSS specific information:

This collection records a response of Don't Know (CODE 99), which is equivalent to the code Not stated/unknown (CODE 99) in the Standard.

[Specialist Homelessness Services NMDs 2017-19](#)

[Homelessness](#), Superseded 10/08/2018

Implementation start date: 01/07/2017

Implementation end date: 30/06/2019

Conditional obligation:

In the Specialist Homelessness Services NMDs, this item is only asked of clients if the support period has finished.

DSS specific information:

This collection records a response of Don't Know (Code 99), which is equivalent to the code Not stated/Unknown (Code 99) in the Standard.

