

Person—urgency of requested assistance, time period code N

Exported from METEOR (AIHW's Metadata Online Registry)

© Australian Institute of Health and Welfare 2024

This product, excluding the AIHW logo, Commonwealth Coat of Arms and any material owned by a third party or protected by a trademark, has been released under a Creative Commons BY 4.0 (CC BY 4.0) licence. Excluded material owned by third parties may include, for example, design and layout, images obtained under licence from third parties and signatures. We have made all reasonable efforts to identify and label material owned by third parties.

You may distribute, remix and build on this website's material but must attribute the AIHW as the copyright holder, in line with our attribution policy. The full terms and conditions of this licence are available at <https://creativecommons.org/licenses/by/4.0/>.

Enquiries relating to copyright should be addressed to info@aihw.gov.au.

Enquiries or comments on the METEOR metadata or download should be directed to the METEOR team at meteor@aihw.gov.au.

Person—urgency of requested assistance, time period code N

Identifying and definitional attributes

Metadata item type:	Data Element
Short name:	Urgency of requested assistance
METEOR identifier:	400421
Registration status:	Housing assistance , Standard 23/08/2010 Community Services (retired) , Standard 17/11/2010 Homelessness , Superseded 10/08/2018
Definition:	The time period within which a person requires the assistance which has been requested, as represented by a code.
Context:	Provides an indication of the urgency of need for people requesting services.
Data Element Concept:	Person—urgency of requested assistance
Value Domain:	Time period code N

Value domain attributes

Representational attributes

Representation class:	Code
Data type:	Number
Format:	N
Maximum character length:	1

	Value	Meaning
Permissible values:	1	Within 24 hours
	2	Between 24 and 48 hours
	3	In 3-4 days
	4	In 5-6 days
	5	In 7-14 days
	6	In more than two weeks
	7	Don't know/not sure
Supplementary values:	9	Not stated/inadequately described

Data element attributes

Collection and usage attributes

Guide for use:	If a person does not know or is unsure as to when they may need assistance select the code 7 'Don't know/unsure'. Immediately is covered in code 1 'Within 24 hours'.
Collection methods:	The permissible values for this data element are used to form the response categories to the question: 'How long is it until you need assistance from this agency?'

Relational attributes

Related metadata references:

Has been superseded by [Person—urgency of requested assistance, time period code N](#)
[Homelessness](#), Standard 10/08/2018

Implementation in Data Set Specifications:

[Specialist Homelessness Services NMDs 2011](#)

[Homelessness](#), Superseded 01/05/2013

[Housing assistance](#), Superseded 01/05/2013

Implementation start date: 01/07/2011

DSS specific information: In the Specialist Homelessness Services NMDs, this data element is collected only for persons who have not received the services requested, that is, it is collected only for persons known as 'turnaways'.

[Specialist Homelessness Services NMDs 2012-13](#)

[Homelessness](#), Superseded 01/05/2013

[Housing assistance](#), Superseded 01/05/2013

Implementation start date: 01/07/2012

Implementation end date: 30/06/2013

DSS specific information: In the Specialist Homelessness Services NMDs, this data element is collected only for persons who have not received the services requested, that is, it is collected only for persons known as 'turnaways'.

[Specialist Homelessness Services NMDs 2013-14](#)

[Homelessness](#), Superseded 26/08/2014

[Housing assistance](#), Superseded 26/08/2014

Implementation start date: 01/07/2013

Implementation end date: 30/06/2014

Conditional obligation:

In the Specialist Homelessness Services NMDs, this data element is only collected for 'turnaways'. Turnaways are people who have not received the requested services or assessment.

DSS specific information:

This collection records a response of Don't Know (CODE 99), which is equivalent to the code Don't know/Not sure (CODE 7) in the Standard.

[Specialist Homelessness Services NMDs 2014-15](#)

[Homelessness](#), Superseded 24/11/2016

[Housing assistance](#), Superseded 24/11/2016

Implementation start date: 01/07/2014

Implementation end date: 30/06/2015

Conditional obligation:

In the Specialist Homelessness Services NMDs, this data element is only collected for 'turnaways'. Turnaways are people who have not received the requested services or assessment.

DSS specific information:

This collection records a response of Don't Know (CODE 99), which is equivalent to the code Don't know/Not sure (CODE 7) in the Standard.

[Specialist Homelessness Services NMDs 2015-17](#)

[Homelessness](#), Superseded 24/11/2016

Implementation start date: 01/07/2015

Implementation end date: 30/06/2017

Conditional obligation:

In the Specialist Homelessness Services NMDs, this data element is only collected for 'turnaways'. Turnaways are people who have not received the requested services or assessment.

DSS specific information:

This collection records a response of Don't Know (CODE 99), which is equivalent to the code Don't know/Not sure (CODE 7) in the Standard.

[Specialist Homelessness Services NMDs 2017-19](#)

[Homelessness](#), Superseded 10/08/2018

Implementation start date: 01/07/2017

Implementation end date: 30/06/2019

Conditional obligation:

In the Specialist Homelessness Services NMDs, this data element is only collected for 'turnaways'. Turnaways are people who have not received the requested services or assessment.

DSS specific information:

This collection records a response of Don't Know (Code 99), which is equivalent to the code Don't know/Not sure (Code 7) in the Standard.