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Responsiveness

Identifying and definitional attributes

Item type: Framework Dimension

METEOR identifier: 392585

Description: Service is client orientated. Clients are treated with dignity, confidentiality, and

encouraged to participate in choices related to their care.

Indicators in this framework

National Healthcare Agreement: P31-Proportion of people with asthma with a written asthma plan, 2010
 Health!, Superseded 08/06/2011

 National Healthcare Agreement: P58-Patient satisfaction/experience, 2010 Health!, Superseded 08/06/2011

National Healthcare Agreement: PI 58-Patient satisfaction/experience, 2011
 Health!, Superseded 31/10/2011

- National Healthcare Agreement: PI 31-Proportion of people with asthma with a written asthma plan, 2012
 Health!, Retired 25/06/2013
- <u>National Healthcare Agreement: PI 58-Patient satisfaction/experience, 2012</u>
 <u>Health!</u>, Superseded 25/06/2013
- National Healthcare Agreement: PI 32-Patient satisfaction/experience, 2013
 Health!, Superseded 30/04/2014
- National Healthcare Agreement: PI 32-Patient satisfaction/experience, 2014
 Health!. Superseded 14/01/2015
- National Healthcare Agreement: PI 32-Patient satisfaction/experience, 2015
 Health!, Superseded 08/07/2016
- National Healthcare Agreement: PI 31-Proportion of people with asthma with a written asthma plan, 2011
 Health!, Superseded 31/10/2011
- National Healthcare Agreement: PI 32—Patient satisfaction/experience, 2016
 Health!, Superseded 31/01/2017
- National Healthcare Agreement: PI32—Patient satisfaction/experience, 2017
 Health!, Superseded 30/01/2018
- National Healthcare Agreement: PI 32—Patient satisfaction/experience, 2018
 Health!, Superseded 19/06/2019
- <u>National Healthcare Agreement: PI 32—Patient satisfaction/experience, 2019</u>
 <u>Health!</u>, Superseded 13/03/2020
- National Healthcare Agreement: PI32—Patient satisfaction/experience, 2020
 Health!, Standard 13/03/2020
- National Healthcare Agreement: PI32—Patient satisfaction/experience, 2021 Health!, Standard 03/07/2020
- National Healthcare Agreement: PI 32—Patient satisfaction/experience, 2022
 Health!, Standard 24/09/2021