Referral—referral source, SAAP code N[N]

Exported from METEOR (AIHW's Metadata Online Registry)

Referral—referral source, SAAP code N[N]

Identifying and definitional attributes

Metadata item type:	Data Element
Short name:	Referral source (SAAP)
METEOR identifier:	336797
Registration status:	Community Services (retired), Recorded 07/08/2007
Definition:	The person or agency responsible for the referral of a client to a SAAP agency, as represented by a code.
Data Element Concept:	Referral—referral source
Value Domain:	Referral source (SAAP) code N[N]

Value domain attributes

Representational attributes

Representation class:	Code
Data type:	Number
Format:	N[N]
Maximum character length:	2

	Value	Meaning
Permissible values:	2	School/other education institution
	3	Community services department
	7	Psychiatric unit
	8	Telephone/crisis referral agency
	9	SAAP agency/worker
	10	Other government department
	11	Other non-government organisation
	13	Self
	16	Family/friends
	17	Police/legal unit/correction institution
	18	Health services
	88	Other
Supplementary values:	99	Not stated/inadequately described

Collection and usage attributes

Guide for use:

CODE 2 School/other education institution

School/other education institution refers to a teacher, other staff member, pamphlet or advertisement at a school, college (including TAFE), university or other training institution.

CODE 3 Community services department

Community services department refers to the department in the state or territory responsible for administering SAAP. This also includes units such as Crisis Care.

CODE 7 Psychiatric unit

Psychiatric unit includes information and referrals from dedicated psychiatric hospitals and psychiatric units.

CODE 8 Telephone/crisis referral agency

Telephone/crisis referral agency includes both SAAP and non-SAAP funded agencies providing information and referrals.

CODE 9 SAAP agency/worker

SAAP agency/worker includes information and referrals by other SAAP-funded agencies or workers at the agency.

CODE 10 Other government department

Other government department includes referrals and information from government departments excluding community services departments. These include Centrelink, state or territory departments of housing and health (if different from the agency's funding body), and local councils.

CODE 11 Other non-government organisation

Other non-government organisation includes information and referrals from non-SAAP-funded church organisations, non-SAAP-funded migrant, youth, women's or Aboriginal resource centres, and organisations such as Lifeline.

CODE 13 Self

Self is used for clients who self-refer to the agency. They may be previous clients of the agency.

CODE 16 Family/friends

Family/friends is used to identify whether the client was referred by or heard about the agency from family members or friends.

CODE 17 Police/legal unit/correction institution

Police/legal unit/correction institution includes members of both State and Federal police departments, including community policing squads, and any officer of a court of law, the Director of Public Prosecutions (DPP), or a worker at a legal aid office. It also includes information and referrals from public and private prisons and juvenile detention centres.

CODE 18 Health services

Health services includes information and referrals from public and private hospitals, other than psychiatric hospitals, community health centres, health clinics, rehabilitation and detoxification centres, and health care professionals including general practitioners.

CODE 88 Other

Other is selected if the client gained information or was referred by a source not listed above.

CODE 99 Not stated/inadequately described

Not stated/inadequately described is selected if the referral/information source is

Data element attributes

Collection and usage attributes

Guide for use: This data element should be collected once (for the client).

Source and reference attributes

Submitting organisation: Supported Accommodation Assistance Program Information Sub-Committee (SAAP-ISC).

Origin: SAAP National Data Collection Agency Collectors Manual July 2005.

Reference documents: SAAP National Data Collection Data Dictionary Version 2 November 2001.

Relational attributes

Related metadata references: Has been superseded by Referral—formal referral source, homelessness code N[N]
Homelessness, Superseded 10/08/2018
Housing assistance, Standard 23/08/2010

Implementation in Data Set Specifications: SAAP Client Collection National Minimum Data Set
Community Services (retired), Retired 01/07/2011