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# Service operation days

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**Important note: This is an archived metadata standard from the AIHW Knowledgebase. For current metadata standards and related information please access METeOR, the AIHW's Metadata Online Registry at <http://meteor.aihw.gov.au>**

## *Identifying and Definitional Attributes*

Data Dictionary: NCSDD  
Knowledgebase ID: 000559                      Version number: 1  
Metadata type: DATA ELEMENT  
Registration Authority: NCSIMG                      Admin status: SUPERSEDED  
Effective date: 01-MAR-05  
Definition: The actual number of days per week that the agency is open for the provision of service(s) in a reference week.  
Context: Service planning:  
This item is used to gain a greater understanding of patterns of service delivery.

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## *Relational and Representational Attributes*

Datatype: Numeric  
Representational form: QUANTITATIVE VALUE  
Representation layout: N  
Minimum Size: 1  
Maximum Size: 1  
Data Domain: NOVAL              Whole number of days (no fractions or decimals).  
Valid numbers are 1 to 7 & 9  
9 Not stated/inadequately described  
Guide For Use: Record whole numbers only for the total number of days per week that the outlet provides any service to clients on.  
If an outlet provides one instance or more of service to one or more clients on a particular day, it is counted as operating on that day, regardless of the amount of time that it operates. The service must be provided by the outlet but not necessarily from its physical setting. For example home care that is arranged by an outlet to occur on a particular day on which the office of that outlet is not open still counts as a day of operation for that service outlet.  
When an agencies operates on a day but does not provide services to clients on that day it should still be counted as a day of

operation. For example, an agency may be open for service, such as a drop in service, but no clients are seen.

Collection Methods: This data should be collected for all the types of services that an outlet offers. However, it can also be collected for different types of services within data collections, sectors or agencies. For example it may be useful to know on how many days per week a certain type of service (such as counselling) is offered. For this item to be nationally comparable though the number of days per week that the service operates providing any service needs to be collected. For agencies or collections requiring further detail, this data could be collected within a range of other data items such as the actual days of the week that certain services are offered. When collected in conjunction with 'Service operation hours', and 'Service operation weeks' can provide useful information on patterns of service delivery.

Related metadata: relates to the data element concept Agency version 1

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### *Administrative Attributes*

Source Document: Australian Institute of Health and Welfare 2002. Commonwealth State/Territory Disability Agreement National Minimum Data Set collection: Data guide-data items and definitions 2002-03

Source Organisation: Australian Institute of Health and Welfare

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### *Data Element Links*

*Information Model Entities linked to this Data Element*

NCSIM Agency characteristic

*Data Agreements which include this Data Element*

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